

# MV 7000 SERIES NVR FW v4.03.23

## RELEASE NOTES

This official firmware release applies to the Mobileview 7001 NVR and the 7001H Hybrid NVR, and offers important product enhancements. It supersedes all previous versions.

Contact Safe Fleet Technical Support for firmware files, or if you require further assistance.

## BUG FIXES

The following bugs are fixed in this release:

### J1939 Interface

- A problem enabling/disabling J1939 data communication with the vehicle has been corrected.

### Audio from RTSP video sources

- RTSP video sources now include audio feeds.

### HDD status after firmware updates

- An erroneous "Not Exist" HDD status displayed while media files were converted to newer structures has been corrected.

## KNOWN ISSUES

### Upgrades from older firmware

- Log files created on firmware older than v4.02.06 will be deleted.
- Media formatted on firmware older than v4.02.06 may fail the media update process.
- Failure to restore default configuration after a firmware update may result in unpredictable performance.
- After a firmware upgrade from previous versions, cameras may lock into black and white mode. Contact Safe Fleet Technical Support if this occurs.

## Compatibility

- Minimum software versions\*:
  - Depot Manager - 3.2.1.8
  - Evidence Manager - 3.2.1.7
  - PC browser - Internet Explorer 11 (*only*)

*\*Note: your software must meet these minimum version requirements to avoid reduced functionality.*

## UPDATE PROCEDURE

Firmware files and installation instructions for the MV7000 series recorders are available on the Safe Fleet Community:

Browse to **[www.safefleet.net](http://www.safefleet.net)** and navigate to **Passenger Transportation Downloads**.