

Service

If your DS2 Camera 2 is to be returned for service, please call toll free **1.877.630.7366** or **1.844.899.7366**, and provide the model and/or serial# of your unit.

Ask for a Return Merchandise Authorization (**RMA**) number. An RMA# allows the Service Technicians to better track your product when it comes in for service. Please show the RMA# on the outside of the package. **ANY PRODUCT SENT WITHOUT AN RMA# MAY BE REFUSED.**

Technical Support

Email: service@seon.com

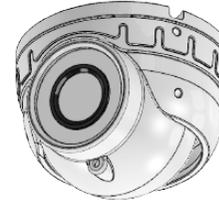
Phone: 1.877.630.7366

Documentation

Additional copies of this guide, along with other supporting documentation can be found on the SafeFleet Community (<https://community.seon.com/documents/>)

DS2 Camera 2

Quick Install Guide



Installation Kit Contents

Camera Kit:

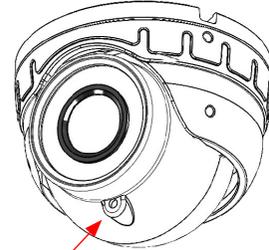
- 1 x DS CAM2
- 3 x No. 6, 20-thread per inch, flathead self-drilling screws
- 1 x Allen key

Step 1: Choose Camera Location

When choosing a camera mounting location, consider the desired field of view, area of focus, and camera orientation. When determining a location:

1. Choose a solid surface to minimize vibration
2. Choose a location away from access panels, hatches, or doors which may block the camera view
3. Choose a location away from heat sources

To ensure the camera is in its correct orientation, the camera position indicator must be facing **down**.

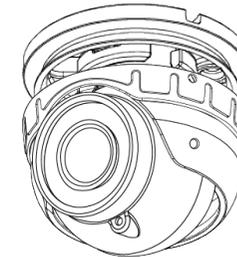
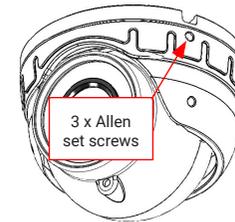


Position Indicator
must face down

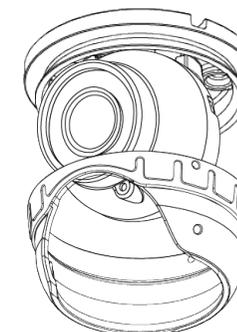
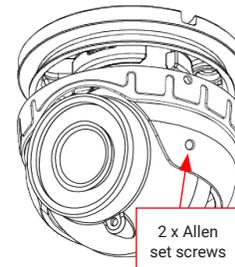
Step 2: Disassemble Camera

You'll need to disassemble Camera 2 before mounting:

1. Use the supplied Allen key to loosen the 3 set screws and separate the base from the housing.



2. Loosen the 2 set screws and separate the camera from the housing.



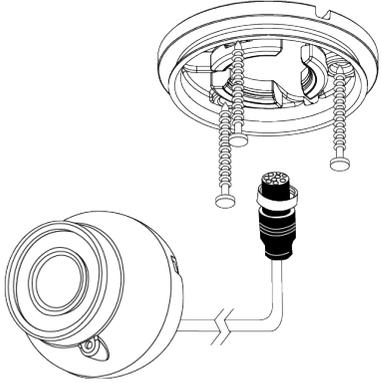
Note: Removing Set Screws

Take care not to fully remove the set screws holding the camera to the housing. These screws are small, and easily misplaced.

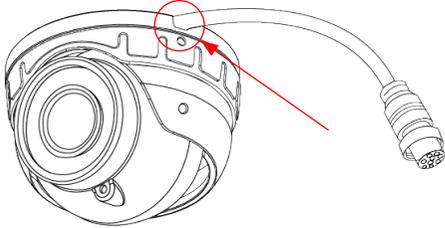
To avoid losing a set screw, only loosen until the camera comes free.

Step 3: Mount Camera

1. Thread the cable through the base and attach the flat side to the mounting surface with the 3 screws.



2. Secure the camera to the housing, then the housing to the base using the supplied Allen key. Take care not to pinch the camera cable between the base and the mounting surface.

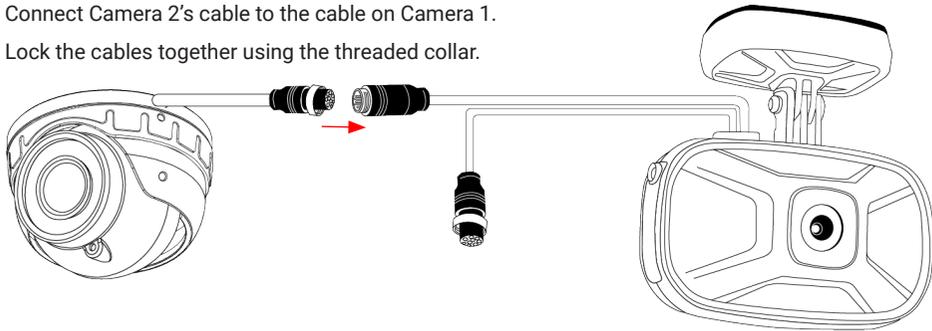


Note:

To avoid pinching and damaging the cable, ensure that it is properly lined up with the cable grooves on the camera base. There are 3 grooves in total.

Step 4: Connect Cameras

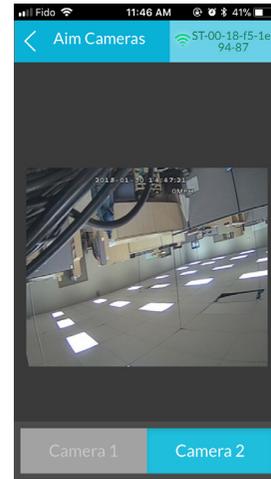
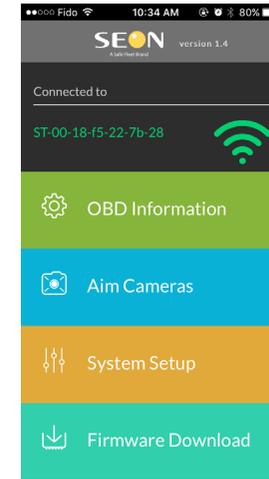
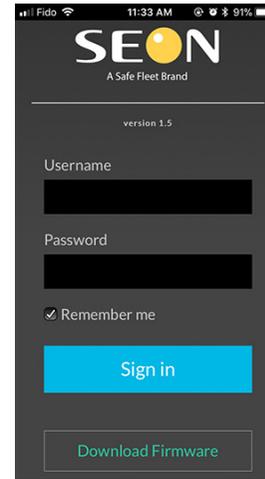
1. Connect Camera 2's cable to the cable on Camera 1.
2. Lock the cables together using the threaded collar.



Step 5: Verify Operation

1. Log into the DS2 Configuration App on your mobile device.
2. Tap **Aim Cameras** from the main menu, then tap **Camera 2** to verify that the camera is operating.
3. Tap **< Aim Cameras** to return to the main menu.

Step 5 continued...



Step 6: Configure Cam 2 (optional)

1. Tap **System Setup** from the main menu.
2. Scroll down to the **Rear Camera** settings.
3. Change the camera resolution by tapping the **Resolution** drop down.
4. Enable or disable Cam 2's audio by using the **Audio** slider.
5. Tap **< System Setup** to exit this menu.

