



# Important Update: End of Support for vMax View Users – Moving Forward with Evidence Manager

March 31, 2026

End of Support for vMax View

Dear Valued Customer,

At **Safe Fleet**, we're continually working to deliver the most secure, reliable, and high-performing video solutions possible. As part of this commitment, we're excited to introduce **Evidence Manager**, our modern video evidence playback application – and to share important news about the future of **vMax View**.

## Introducing Evidence Manager: What's Next for You

As technology and security requirements evolve, vMax View no longer meets the performance and cybersecurity standards Safe Fleet is known for. Because of this, we will be retiring vMax View and moving forward with **Evidence Manager** – our next-generation video evidence playback solution.

**Evidence Manager offers everything you rely on today, plus more, including:**



Enhanced cybersecurity  
protections



Improved performance  
and stability



Support for high-resolution  
video playback



Expanded camera and  
device compatibility

This transition ensures you continue to receive a dependable, future-ready video management experience.

March 31, 2026:

# End of Support for vMax View

## After this date:

Technical support, updates, and security patches for vMax View will end.

vMax View may continue to function temporarily, but will no longer be supported.

Security risks and reliability issues may increase over time.

**To avoid disruption, we strongly recommend upgrading ahead of the end-of-support date.**

## Evidence Manager Desktop: Your Upgrade Path



### Planning

Which system would work best for you  
Evidence Manager 32 bit or 64-bit



### Create Safe Fleet Cloud Account

Skip this step if you already have an account



### Download Evidence Manager



### Get started with Evidence Manager

Training Videos and Customer Support

## What is Evidence Manager?

**Evidence Manager is Safe Fleet's unified video management application that allows you to:**

Review live and recorded video

Manage and monitor recorder health

Create and export evidence files for legal use

Remotely manage devices

Evidence Manager runs on Windows computers and supports both standalone and enterprise environments. It also integrates with other Safe Fleet solutions such as Video Management and Nexus.

# Supported Recorders & Versions

## Evidence Manager 64-bit

- The recommended upgrade path from vMax View
- Supports all current Safe Fleet recorders
- Enables high-resolution playback (up to 16 channels)
- Full support for Safe Fleet fisheye cameras
- Delivers the best performance and newest capabilities

## Evidence Manager 32-bit

Supports discontinued recorders only including: TL, TX, DX, HX, NX, and MobileView recorders.

### Compare Evidence Manager and vMax View features:

EMD FEATURES COMPARISON

## New Requirement: Safe Fleet Cloud Account

To use Evidence Manager, a **Safe Fleet Cloud account** is required. This change improves security and makes your experience simpler and more connected.



### Enhanced Security:

Stronger protections against unauthorized access



### Simplified Access:

Single Sign-On (SSO) for all Safe Fleet applications



### Faster Support:

Our team can assist you more efficiently



# Do You Already Have a Safe Fleet Cloud Account?

[Follow these instructions](#) to determine if you already have a Safe Fleet Cloud Account.

**If you already have an account, no additional setup is required.**

Please proceed to downloading Evidence Manager:



**Sign in** to the Safe Fleet Community.

[Click here](#)



Visit the Evidence Manager **download** page.

[Click here](#)



Download the latest release



After downloading, continue to Step 3 in this document and follow the remaining steps. [Click here](#)

## New to Safe Fleet Cloud?

We recommend setting up your account as soon as possible.

**Create your account here:**

[ACCOUNT REGISTRATION FORM](#)



Once your request is approved, you'll receive a confirmation email from [noreply@safefleetcloud.com](mailto:noreply@safefleetcloud.com). Then follow these steps to [login to Evidence Manager](#).

## Get started with Evidence Manager

### Self-Guided:

Explore a series of short, step-by-step videos in the Safe Fleet Community to help you get up and running – or jump straight to the essentials with our featured videos below.

[FIND TRAINING HERE](#)

<https://community.safefleet.net/sfpt/training/>

Featured videos:

[PLAYBACK](#)

[REDACTION](#)

### Online Classroom:

Join a live, one-hour online session with a Safe Fleet training specialist to learn how to use Evidence Manager, ask questions in real time, and get personalized guidance.

[JOIN TRAINING HERE](#)

<https://www.safefleet.net/pt-system-training/>



## Next Steps

### To ensure a smooth and stress-free transition:

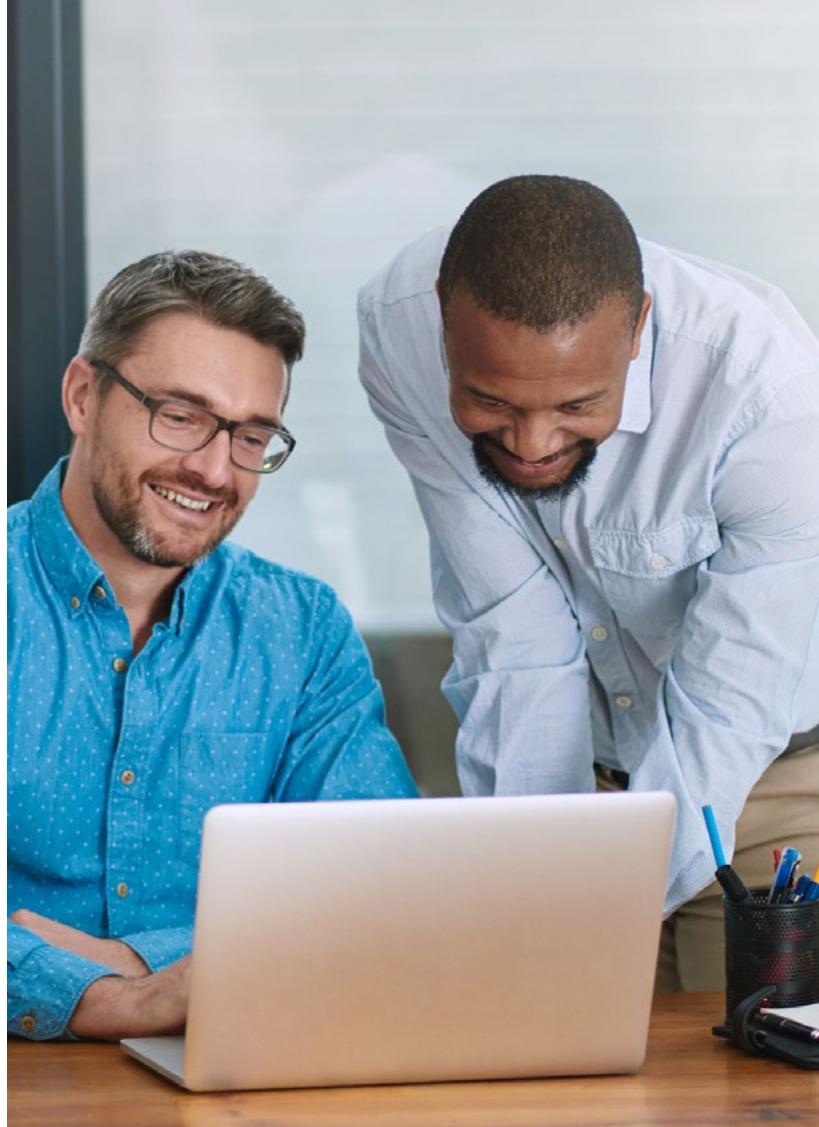
- ✓ Begin planning your upgrade well before March 31, 2026
- ✓ Confirm your Safe Fleet Cloud account status
- ✓ Download and install the appropriate version of Evidence Manager
- ✓ View on-demand or register for live online classroom training



## Need Help? We're Here for You

### Our dedicated migration team is ready to support you with:

- ✓ Upgrade planning
- ✓ Installation assistance
- ✓ Training and onboarding
- ✓ Ongoing support



## Thank you for choosing Safe Fleet.

We're excited about what's ahead and look forward to supporting you with innovative, secure, and reliable video management solutions – today and into the future.

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