

vMax Navigator User Guide



Overview

vMax Navigator version 1.0 works over a cellular network with vMax Compass to provide route directions and student lists for drivers, as well as support for vehicle inspections.

vMax Navigator can communicate GPS locations to Seon TL-HD, TL4/2, TX8, and DX-HD DVRs operating with firmware version 2.0 or higher.

This guide explains how to use vMax Navigator.

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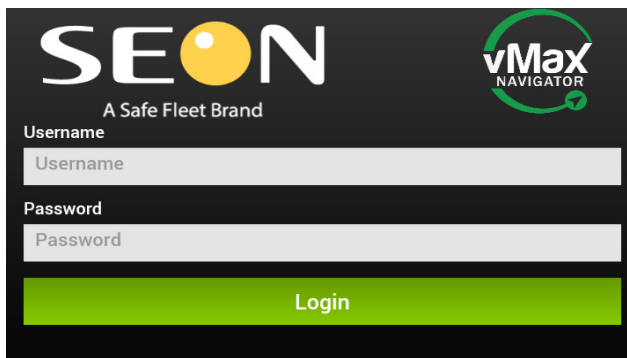
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Route Navigation and Student Tracking

The run process works the same for AM and PM runs, at each stop each student is entered when getting on and off the bus.

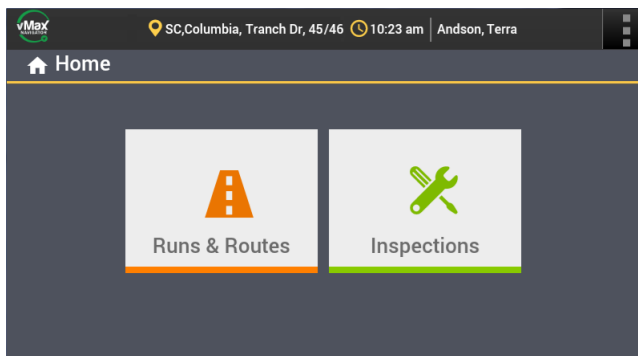
- 1 When the vehicle ignition is on, vMax Navigator powers up. On the Login screen, press the Username field and enter the user name (default: driver) in the keypad that appears. Repeat for the Password field (default: password). Press Login.



- 2 In the Home screen, select Runs and Routes.

To return to the login screen at any time, click the three vertical dots in the top right corner of any menu.

To return to the Home screen at any time, click the Home icon in the top right corner of any menu.

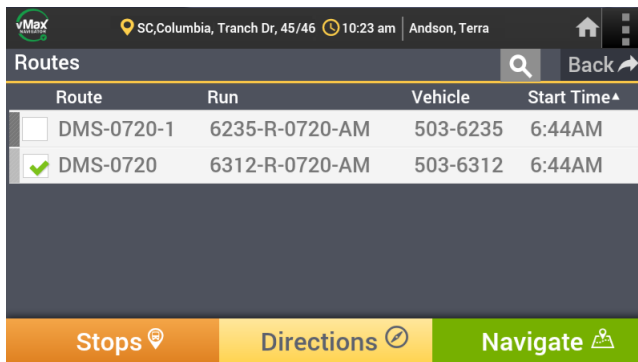


If there has been no user activity for five minutes, vMax Navigator will automatically log off the user to save cell plan data costs.

During an active run, if the tablet is rebooted or a user is logged out and that user logs in again, vMax Navigator continues in the same screen where the user was.

If a different driver logs in, vMax Navigator prompts the driver to continue with the interrupted active run or cancel it.

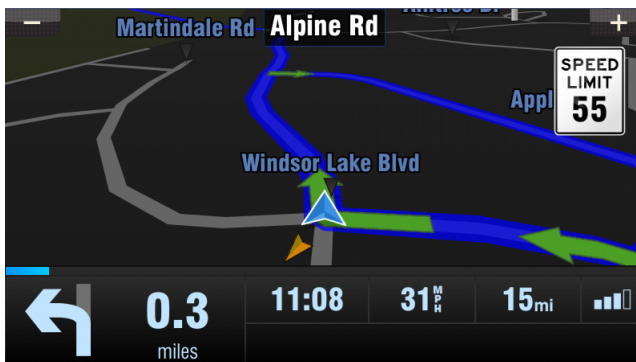
- 3 Your assigned runs and routes are listed. Select the route/run for the day. Press Navigate.



The selected route title displays in the header bar during the run duration.

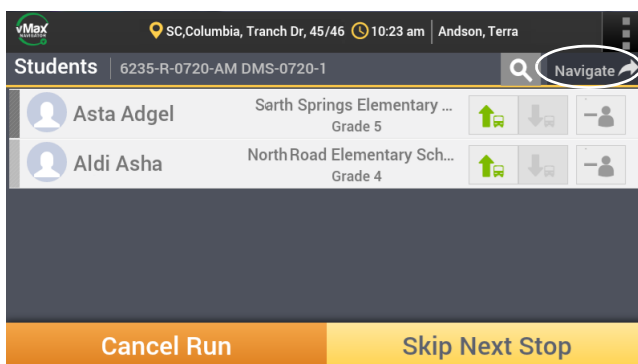
You can also add routes that are not assigned to you. See [Find Runs and Routes, on page 9](#).

- 4 Use the map view to get to the next stop on the route.



- 5 When you get to a stop, vMax Navigator lists the student(s) to pick up or drop off.

You can also add students that are not assigned to the selected route. See [Add Students, on page 10](#).



- 6 Press the Student On or Off button for each student who enters or exits.

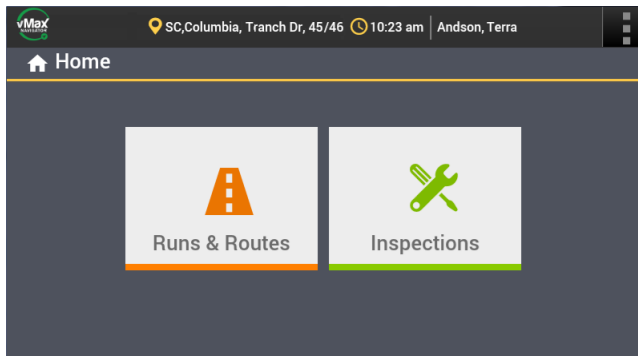
- 7 Press the No Student — button if a student on the list does not board the bus. Drivers can also remove students that were manually added to the stop.

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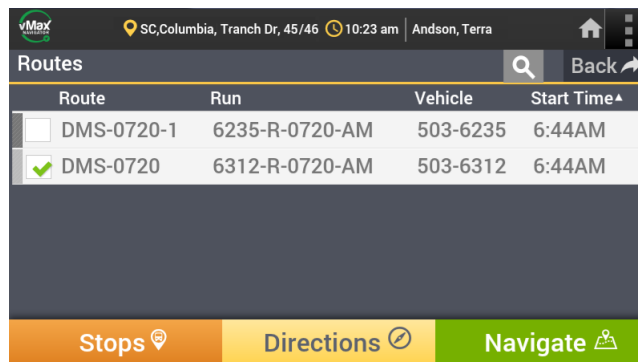
- 8** When all students are done for the stop, press Navigate to return to map view and proceed to the next stop.
- 9** Repeat steps 4-8 for all stops.
- 10** Press Skip Next Stop to bypass a stop when you know no students will be getting on or off the bus.
- 11** Press Cancel Run to stop a run that was started by mistake.

View Route Stops

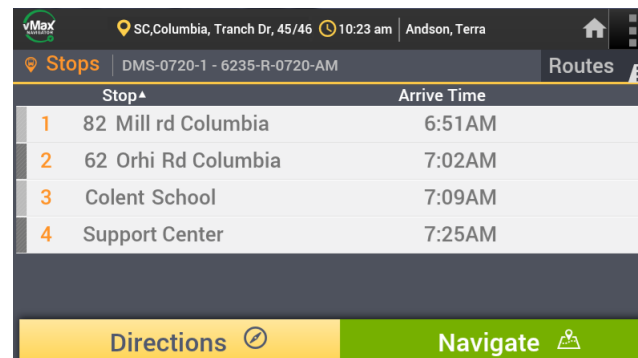
- 1 Select Runs and Routes.



- 2 Your assigned runs and routes are listed. Select the route/run for the day.

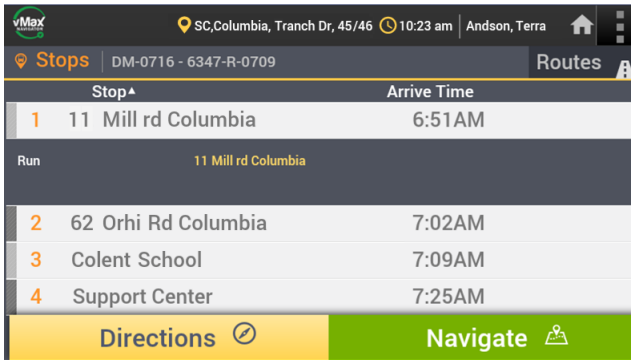


- 3 Select Stops. A list of stops and arrival times for the run is displayed.



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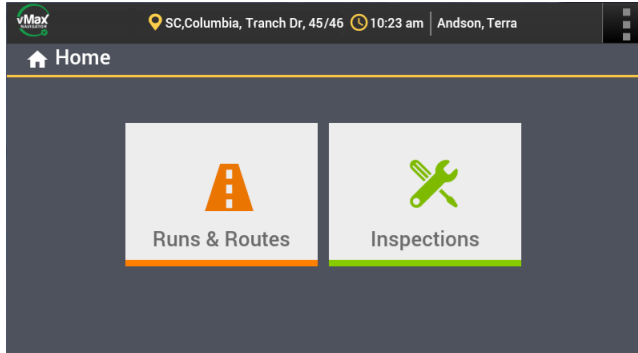
4 Select a stop to see more details.



View Route Directions

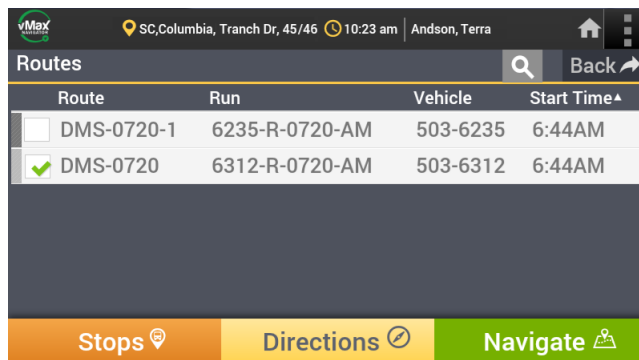
Use the following steps to review route directions.

- 1 Select Runs and Routes.

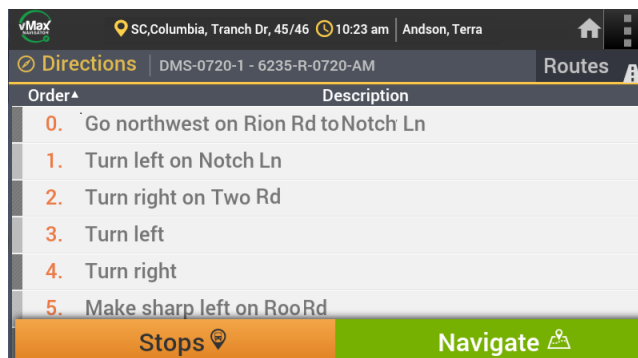


Your assigned and selected runs and routes are listed.

- 2 Press Directions to see details for the selected route.

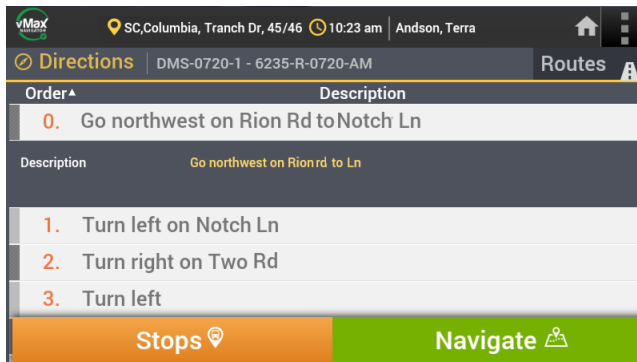


- 3 View the route run directions, and scroll for more directions.



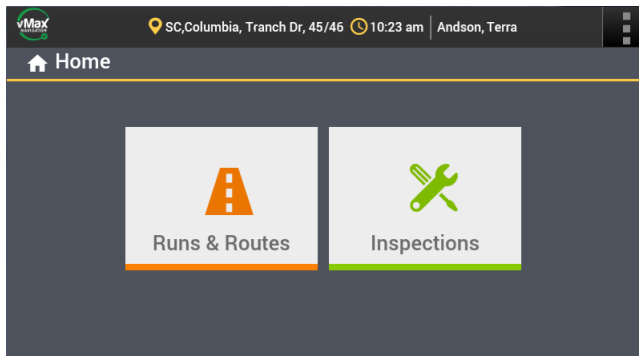
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4 Select a direction for more details.

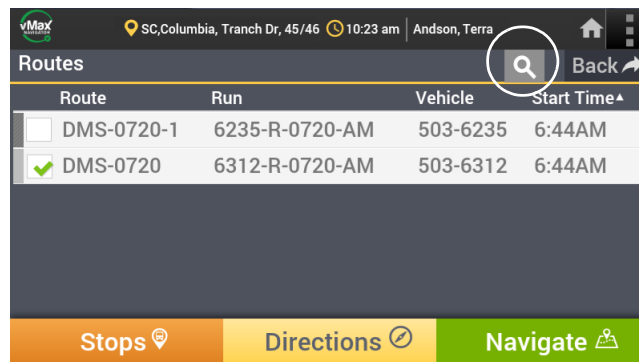


Find Runs and Routes

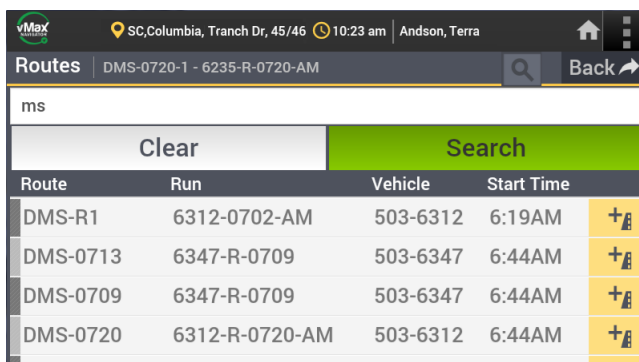
1 To find a route and run that is not assigned to you, select Runs and Routes.



2 Your assigned runs and routes are listed. Press the Search icon.



3 In the list that appears, press Search to find all runs/routes, or enter part of the run/route name to reduce the number of search results

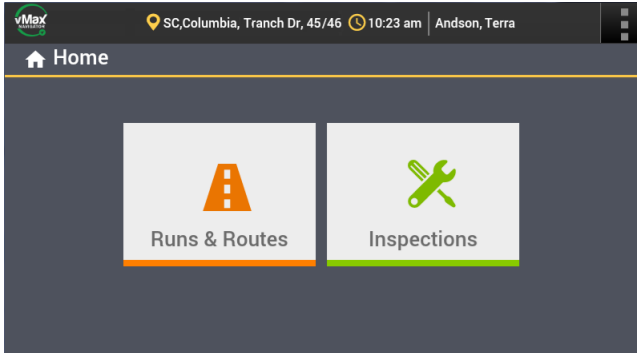


4 Press the Add Run/Route **+** icon to add it to your list.

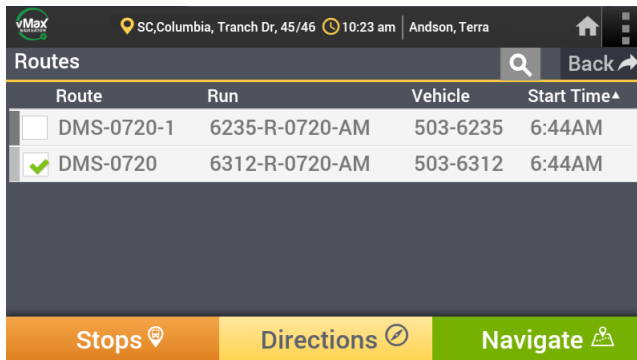
Add Students

To add a student that is not on your route:

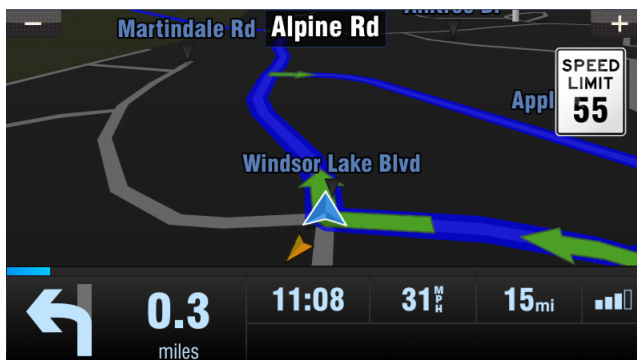
- 1 Select Runs and Routes.



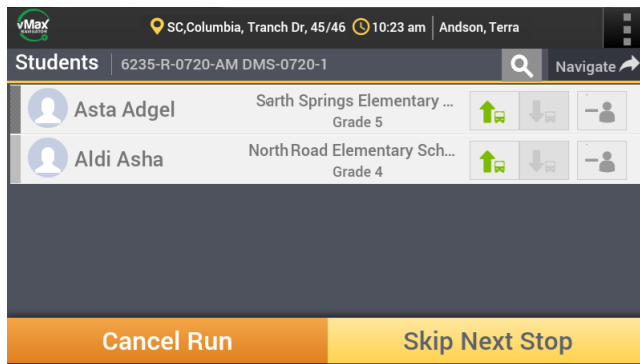
- 2 Your assigned runs and routes are listed. Select the route/run for the day, and press Navigate.



- 3 In the map view, navigate to a designated stop.



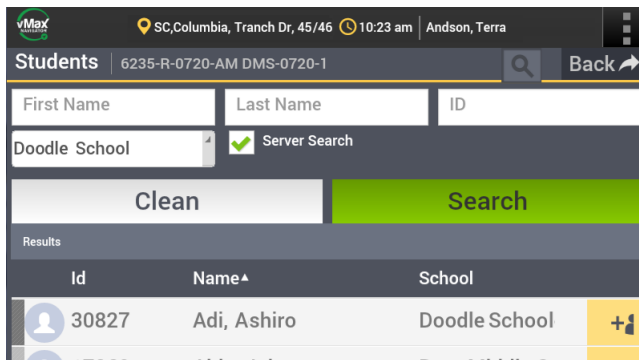
4 When the vehicle arrives at a designated stop, vMax Navigator lists the student(s) for that stop.



5 Search for students by entering any of the following options:

- Name
- School
- Student ID
- Server Search check box, when enabled and within cellular range, connects to the vMax Compass server to search all student entries. Server searching uses more cellular data.

6 Press the Search icon to search for a student.



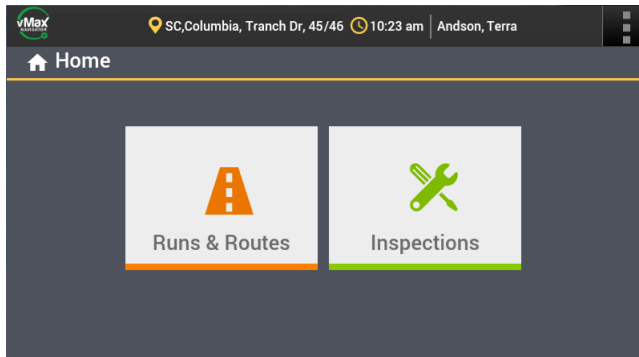
7 From the search results, click the Add Student **+** icon to add the student to the stop for this route.

Vehicle Inspection

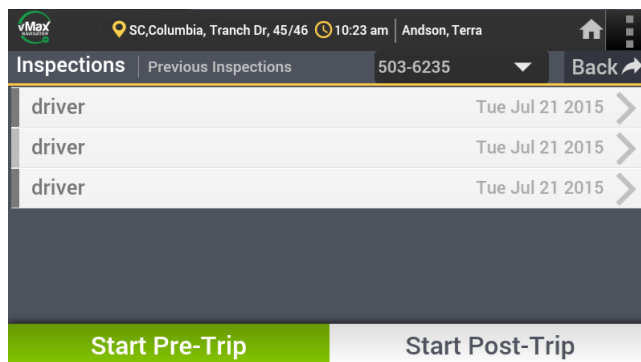
The inspection templates are maintained in the Compass server. They are based on the vehicle type and updated in the Compass application.

To complete a pre- or post- trip vehicle inspection:

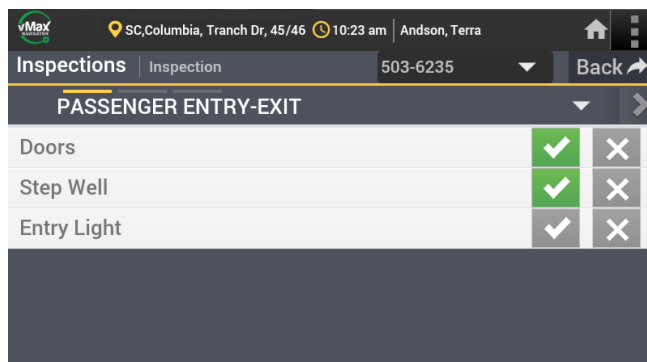
- 1 Press Inspections.



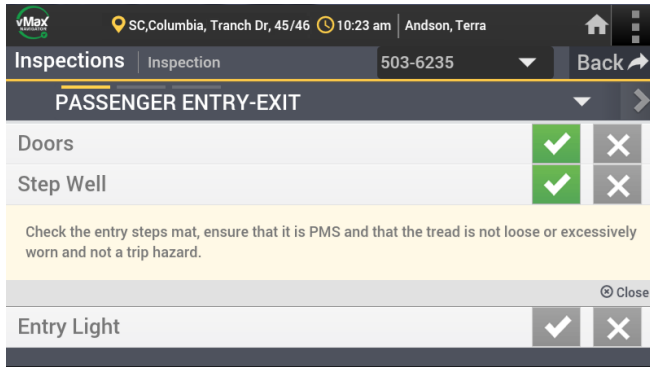
- 2 In the Inspections menu, choose the vehicle to inspect. Press either the Start Pre-Trip or Start Post-Trip button.



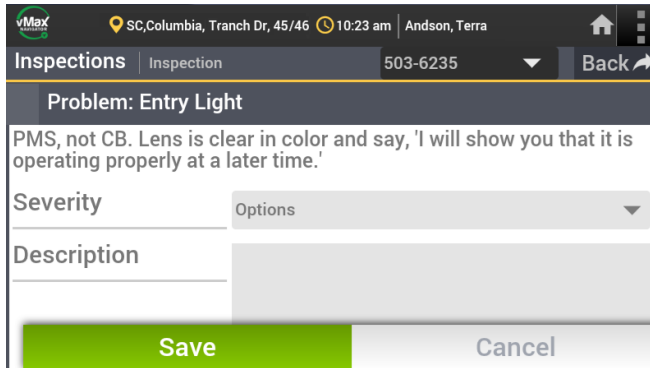
- 3 Select vehicle areas to inspect by pressing the < and > icons. In each vehicle area, complete the status for each inspection element by pressing the or box.



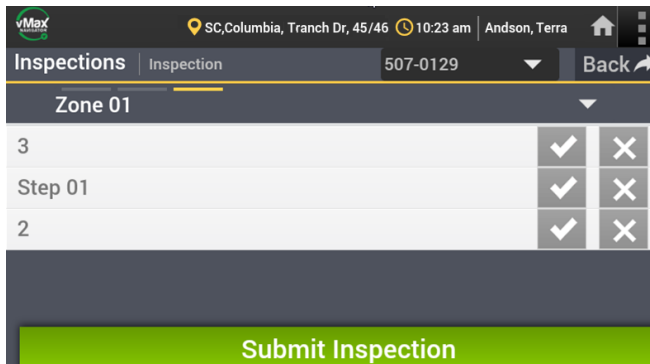
- Press an inspection item to see a detailed description of the inspection item.



- If there is a problem, press the box and enter problem details.



- When complete, press Save. To complete the inspection, press Submit Inspection.



End-User License Agreement For Seon Design Inc. Software

End-User License Agreement

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A. SEON has developed the SOFTWARE;

B. The LICENSEE wishes to use the SOFTWARE in accordance with the terms set forth herein;

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4. No Exclusivity

4.1 **No Exclusivity.** Nothing in this Agreement nor the license of the SOFTWARE shall constitute or imply any promise to or intention to make any purchase of products or services by either party or its affiliates or any commitment by either party or its affiliates with respect to the present or future marketing of any product or service or any commitment to enter into any other business relationship.

5. Termination.

5.1 **Termination.** Without prejudice to any other rights, SEON may terminate this Agreement if the LICENSEE fails to comply with the terms and conditions of this Agreement. In such event, The LICENSEE shall destroy all copies of the SOFTWARE and all of its component parts.

6. Restricted Rights.

6.1 **Restricted Rights.** The SOFTWARE was developed at private expense, is commercial, and is published and copyrighted. The SOFTWARE may be transferred to the U.S. government only with the prior written consent of an officer of Licensor and solely with "Restricted Rights" as that term is defined in FAR 52.227-19(c)(2) (or DFAR 252.227-202.32 (c)(1) if the transfer is to a defence-related agency) or subsequent citation. If LICENSEE is an agency of the United States government or licensing the SOFTWARE for operation on behalf of the United States government, the SOFTWARE is licensed to LICENSEE with rights no greater than those set forth in Federal Acquisition Regulation 52.227-19(c)(2) [or DFAR 252.227-7202.32 (c)(1) if the LICENSEE is a defence-related agency] or subsequent citation.

7. LICENSEE Representations

7.1 **Binding Effect.** By accepting delivery of the SOFTWARE, copying, accessing or otherwise using the SOFTWARE, the LICENSEE represents and warrants to SEON that the LICENSEE has all requisite power and authority to enter into this Agreement and has all necessary power and authority to perform the obligations of the LICENSEE as set out herein.

8. General

8.1 **Assignment.** The LICENSEE may not assign, sublicense, transfer or encumber this Agreement without the prior written consent of SEON. Subject to the limitations set forth in this Agreement, this Agreement will inure to the benefit of and be binding upon the parties, their successors and permitted assigns.

8.2 **Separation of Components.** The SOFTWARE is licensed as a single product. Its component parts may not be separated for use license, distribution or replacement by the LICENSEE.

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9. Governing Law, Jurisdiction and Venue

9.1 **Provisions Applicable to American LICENSEES.** SEON is physically located within the Province of British Columbia, Canada. For those LICENSEES whose mailing address is in the United States, this agreement shall be governed by and construed in accordance with the internal and domestic laws of the State of WASHINGTON without giving effect to the conflict of laws rules thereof. The Superior Court of Washington for Whatcom County and U.S. District Court for the Western District of Washington (“the U.S. Closed Courts”) shall have exclusive jurisdiction to hear and make any judicial determination on any issue arising with respect to this Agreement. We expressly exclude the UN Convention on Contracts for the International Sale of Goods as amended, replaced or re-enacted from time to time.

9.2 **Provisions Applicable to Other LICENSEES.** SEON is physically located within the Province of British Columbia, Canada. For those LICENSEES whose mailing address is NOT in the United States, this Agreement will be governed by and construed in accordance with the laws of the Province of British Columbia and the laws of Canada applicable therein. The parties agree that the Courts of the Province of British Columbia shall have exclusive jurisdiction to hear and make any judicial determination on any issue arising with respect to this Agreement. We expressly exclude the UN Convention on Contracts for the International Sale of Goods as amended, replaced or re-enacted from time to time. We have required that this Agreement and all documents relating thereto be drawn-up in English. NOUS avons demande que cette convention ainsi que tous les documents qui s'y rattachent soient rediges en anglais.

10. Entire Agreement

10.1 **Entire Agreement.** This Agreement constitutes the entire understanding between the parties hereto and supersedes all previous communications, representations and understandings, oral or written, between the parties, with respect to the subject matter of this Agreement.

Seon Design Inc.® Product Warranty

Seon Design Inc. (Seon) warrants the cameras and components listed below against defects in workmanship and materials provided that such defects appear or are discovered within the respective periods specified below and provided further that the purchaser of such products notifies Seon of such defects within thirty (30) days of the appearance or discovery of such defects:

- Three (3) years from date of purchase, parts and repair labor on all Cameras
- Three (3) years from date of purchase, parts and repair labor on the Explorer® Premier, DX, TX, EX, MX, and Trooper® TL series mobile DVR Systems
- Three (3) years from date of purchase, parts and repair labor on all storage media (including hard drives)
- One (1) year from date of purchase, parts and repair labor on the Smart Reach® Wireless systems and other Wireless products
- One (1) year from date of purchase, parts and repair labor on the VML Controller, Student Tracking RFID reader, and other vMax Live Plus hardware products
- One (1) year from date of purchase, parts and repair labor on all other products and accessories

If Seon repairs any camera or component which is out of warranty Seon warrants such repaired cameras or components against defects in workmanship and materials provided that such defects appear or are discovered within 90 days from date of shipment of such repaired camera or component to customer by Seon and provided further that the purchaser of such products notifies Seon of such defects within thirty (30) days of the appearance or discovery of such defects.

Subject to the terms and conditions listed below, during the relevant warranty period, Seon will repair, replace, or refund the purchase price for the defective product, whichever Seon considers to be appropriate in the circumstances, in Seon's sole and arbitrary opinion, free of charge, any defective products returned prepaid. In the event purchaser has a problem with any Seon product, please call and request a RETURN AUTHORIZATION (RA) NUMBER from the Service Department. Please call 877-630-7366 or (604) 941-0880 and ask for the Service Department. Be sure to have the model number, serial number and the nature of the problem available for the customer service representative. Prior authorization MUST be obtained for all returns, exchanges, or credits. ITEMS SHIPPED TO SEON WITHOUT A CLEARLY IDENTIFIED RA NUMBER MAY BE REFUSED.

Products returned will be tested to verify for possible defects. Upon verification of a defect, the product will be repaired or exchanged, or the purchase price will be refunded or credited to the customer's account, at the sole option of Seon. In the event of replacement, the returned product will be credited to the customer's account and a new invoice issued for the replacement item. Seon reserves the right to refund the purchase price or to issue a credit only in lieu of replacement. Seon may use new or refurbished replacement parts for repairing its products, at its sole and arbitrary discretion. Seon may replace an entire unit with an equivalent model, at its sole and arbitrary discretion. If a unit is exchanged, the returned product shall become the property of Seon and the exchange product becomes the property of the purchaser, and the remainder of the warranty that applied to the original unit purchased shall apply to the exchanged product. Exchange units may be new units, or units that have been repaired to full factory specifications, at Seon's discretion. If the product is found to be in good working order or its inability to function properly is not covered by this warranty, the product will be returned in the same condition as received unless repair is possible and requested by the customer. Repairs of such nature will incur a charge for parts and labor and will proceed only by agreement with the customer to accept the charge.

Advance Replacements

If there is a defect in workmanship or materials covered by this warranty in a camera, recorder or component and customer notifies Seon of such within sixty (60) days of:

- (a) the date of installation of such product if the installation of such product was done by Seon; or
- (b) if Seon did not install the product, of the date of shipment of the product to the customer by Seon,

and the customer requests advance replacement of such product by Seon, Seon will replace such product without charge in advance of return of such product by customer to Seon provided that if customer has not returned the defective product to Seon within sixty (60) days of the date of shipment by Seon of the advance replacement then Seon will invoice the customer for the purchase price of the advance replacement product including shipping costs and any taxes, duties or other charges related to the advance replacement and the customer shall pay to Seon the amount invoiced within 30 days of receipt of invoice, or if the customer has a written agreement with Seon regarding credit terms, then the customer shall pay the amount invoiced in accordance with the agreed upon credit terms.

This warranty shall not apply:

- (a) to equipment not supplied by Seon;
- (b) to computer equipment supplied by Seon (such as monitors, printers, servers and laptops) not manufactured by Seon. The customer must contact original manufacturer of such equipment for warranty terms and service;
- (c) to equipment, including, any components, which shall have been operated in excess of rated capacity, subject to negligence, accident, or damage by circumstances beyond Seon's control, or to improper installation, operation, maintenance, servicing, alterations or storage, modification without Seon's written authorization, misuse, vandalism, fire, floods or acts of nature so as, in Seon's exclusive and arbitrary judgment, to affect the same adversely;
- (d) to equipment that is installed utilizing installation products not supplied by Seon;
- (e) if the warranty seal on the DVR has been broken or tampered with;
- (f) if the serial number for the product has been altered in any way; or

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- (g) if the product has been operated outside of the specified Operating Environment specified in the Seon User's Manual for such product, or
- (h) to cover any costs incurred by the customer for the removal of defective cameras or components or of non-defective cameras or components, or for the installation of repaired cameras or components or for the reinstallation of non-defective cameras or components, all of which are for the account of the customer.

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Any description of the goods or services, whether in writing or made orally by Seon or Seon's agents, specifications, samples, models, bulletins, drawings, diagrams, engineering sheets or similar materials used in connection with customer's order are for the sole purpose of identifying the goods and/or services and shall not be construed as an express warranty. Any suggestions by Seon or Seon's agents regarding use, applications or suitability of the goods and/or services shall not be construed as an express warranty unless confirmed to be such in writing by Seon.

Purchaser assumes full responsibility for selecting products to achieve purchaser's intended purposes, for properly installing and using those products, and for verifying the results obtained therefrom.

PURCHASER'S EXCLUSIVE REMEDY AND SEON'S ENTIRE LIABILITY ARISING FROM OR IN CONNECTION WITH PURCHASER'S USE OF THE PRODUCTS AND/OR THIS AGREEMENT SHALL BE REPAIR OR REPLACEMENT OF DEFECTIVE PRODUCTS, OR REFUND OR CREDIT OF THE PURCHASE PRICE OF THE PRODUCTS AS SET FORTH ABOVE. SEON SHALL NOT BE SUBJECT TO AND DISCLAIMS: (A) ANY OTHER OBLIGATIONS OR LIABILITIES ARISING OUT OF BREACH OF CONTRACT OR OF WARRANTY; (B) ANY OBLIGATIONS WHATSOEVER ARISING FROM TORT CLAIMS (INCLUDING NEGLIGENCE, AND STRICT LIABILITY) OR ARISING UNDER OTHER THEORIES OF LAW WITH RESPECT TO GOODS SOLD OR SERVICES RENDERED BY SEON, OR ANY UNDERTAKINGS, ACTS OR OMISSIONS RELATING THERETO; AND (C) ALL CONSEQUENTIAL, INCIDENTAL, SPECIAL AND CONTINGENT DAMAGES WHATSOEVER, EVEN IF SEON HAS BEEN SPECIFICALLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Without limiting the generality of the foregoing, Seon specifically disclaims any liability for property or personal injury damages, penalties, special or punitive damages, damages for lost profits or revenues, loss of use of goods or any associated equipment, cost of capital, cost of substitute goods, facilities or services, down-time, shut-down or slow-down costs, or for any other types of economic loss, and for claims of customer's customers or any third party for any such damages. Some jurisdictions do not allow limitation or exclusion of incidental or consequential damages, so this limitation or exclusion may not apply to purchaser. In no event shall Seon's total liability for any damages to purchaser or any other person in connection with the products or this agreement exceed the lower of the suggested list price or the actual price paid for the products, regardless of whether such liability arises from contract, tort, warranty or any other form of claim. If any provision of this agreement is found to be void, invalid, or unenforceable, that finding shall not affect the remaining provisions, all of which shall be enforced to the full extent permitted by law. If any remedy hereunder is determined to have failed of its essential purpose, the limitations of liability and exclusion of damages set forth above shall remain in full force and effect. This agreement may be modified only by a writing signed by a duly authorized representative of Seon.

Provisions Applicable to American Customers

For those customers whose mailing address is in the United States, Seon's offer and any agreement of sale resulting therefrom shall be governed by and construed in accordance with the internal and domestic laws of the State of WASHINGTON without giving effect to the conflict of laws rules thereof. The Superior Court of Washington for Whatcom County and U.S. District Court for the Western District of Washington (the "U.S. Closed Courts") shall have exclusive jurisdiction to entertain and determine all disputes and claims, whether for specific performance, injunction, declaration or otherwise arising out of or in any way connected with the construction, breach, or alleged, threatened or anticipated breach of the contract resulting from this offer and shall have jurisdiction to hear and determine all questions as to the validity, existence or enforceability thereof. Customer specifically consents to such Court's exercise of jurisdiction over it. The purchaser attorns to the exclusive jurisdictions of the jurisdiction of the U.S. Closed Courts, waives any obligation to venue in any action or proceeding regarding Seon Products and waives any objection that the U.S. Closed Courts are an inconvenient forum or do not have jurisdiction over the purchaser of Seon. The United Nations Convention On Contracts For The International Sale Of Goods shall not apply.

Provisions Applicable to Canadian Customers

For those customers whose mailing address is in Canada, Seon's offer and any agreement of sale resulting therefrom shall be governed by and construed in accordance with the internal and domestic laws of the Province of BRITISH COLUMBIA and the laws of Canada applicable therein without giving effect to the conflict of laws rules thereof. The courts of British Columbia (the "Canadian Closed Courts") shall have exclusive jurisdiction to entertain and determine all disputes and claims, whether for specific performance, injunction, declaration or otherwise arising out of or in any way connected with the construction, breach, or alleged, threatened or anticipated breach of the contract resulting from this offer and shall have jurisdiction to hear and determine all questions as to the validity, existence or enforceability thereof. The purchaser attorns to the exclusive jurisdictions of the jurisdiction of the Canadian Closed Courts, waives any obligation to venue in any action or proceeding regarding Seon Products and waives any objection that the Canadian Closed Courts are an inconvenient forum or do not have jurisdiction over the purchaser of Seon. The United Nations Convention On Contracts For The International Sale Of Goods shall not apply.

The information contained herein is subject to change without notice.

Extended Warranty for Certain Products

The following extended warranty (“Extended Warranty”) provisions apply to products (“Extended Warranty Products”) in respect of which the customer has purchased the Extended Warranty as a separate product from Seon. If any provisions of the Extended Warranty conflict or are inconsistent with the provisions of the basic warranty set forth above, the provisions of the Extended Warranty shall govern.

Seon warrants the Extended Warranty Products against defects in workmanship and materials provided that such defects appear or are discovered within the extended warranty period set forth in the applicable warranty purchased by the customer and provided further that the purchaser of such products notifies Seon of such defects within 30 days of the appearance or discovery of such defects.

Under the Extended Warranty:

- (a) Seon will provide repairs to the Extended Warranty Product at no extra charge during the Extended Warranty period;
- (b) normal wear and tear IS covered, including replacement of hard drives if necessary;
- (c) the parts and repair labor required to complete all warranted repairs are included;
- (d) Seon will arrange and pay the cost of ground freight between customer’s location and the Seon U.S.A. service facility (or such other location) as is designated by Seon in the relevant Return Material Authorization issued by Seon in respect of such Extended Warranty Product; and
- (e) Seon will pay freight, brokerage and duty costs to bring the goods to Canada, if required, in the sole and arbitrary opinion of Seon.

In addition to the telephone numbers provided above for reporting a warranty matter, purchasers of Extended Warranty products may report warranty matters by e-mail to Seon at: service@seon.com.

The purchaser reporting an Extended Warranty issue may request Seon to arrange for pick-up of the Extended Warranty Products and shall provide information as to the number of parcels and shall request a RETURN AUTHORIZATION (RA) NUMBER.

Seon will only be responsible for the cost of ground freight. Any additional costs for express modes of freight will be paid by the purchaser of the Extended Warranty Product. Advance replacements will not be provided.

A renewal or extension of the Extended Warranty is not automatic and will only be offered at the sole discretion of Seon and must be verified by Seon in writing.

Customer Service Contact Information

To contact Seon Customer Service, please call:

Toll free telephone	1-877-630-7366
Telephone	604-941-0880
Email	service@seon.com

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