

## Support Information

### Contact Safe Fleet

- Technical Support: 1.844.899.7366
- Email: [PTsupport@safefleet.net](mailto:PTsupport@safefleet.net)

If your HDD Dock is to be returned, please contact Technical Support, and provide the model and/or serial number of your unit. Ask for a Return Authorization (RA) number. An RA number allows the Service Technicians to track your product when it comes in for service. Please display the RA number on the outside of the package. ANY RETURNED PRODUCT WITHOUT AN RMA NUMBER MAY BE REFUSED.

### Product Information

Now that you have installed and connected the HDD Dock to your PC, to learn how to view media and archive video, please see the documentation for the video management software installed on the PC. Safe Fleet offers two video management software tools: *Evidence Manager* and *vMax View*. User guides for both products are available on the Safe Fleet Community:

<https://community.safefleet.net>

Information is subject to change without notice. Please check Safe Fleet Community for the latest version.

#### Note: Logging in to the Safe Fleet Community



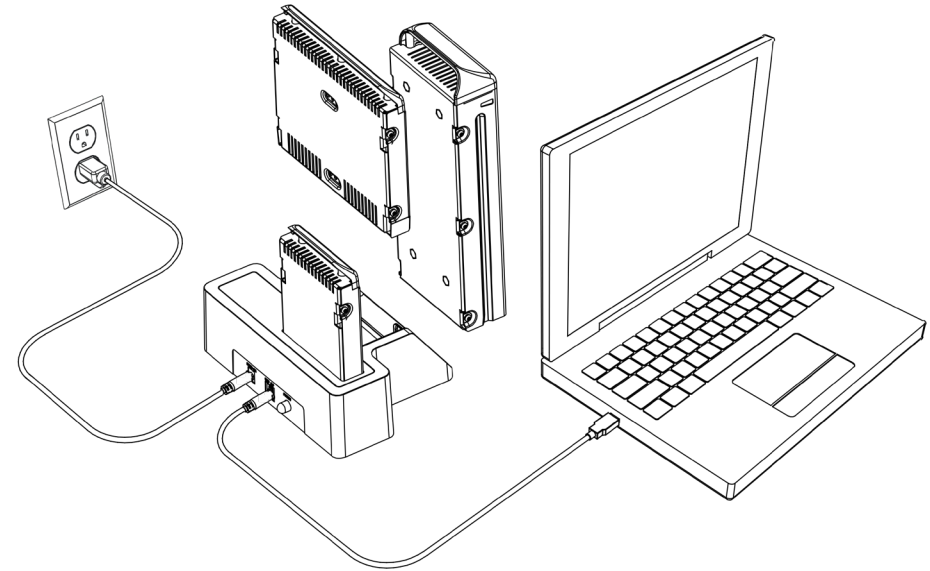
The Safe Fleet Community requires a username and password to access. Please contact Technical Support if you do not have credentials to log in.

### Warranty

Complete warranty details are available at:

<http://www.seon.com/documents/Seon-Warranty.pdf>

## HDD Dock3 Quick Start Guide



### Product Components

The HDD Dock product package contains the following components:

- HDD Dock and recorder drive alignment plates (x3), labeled as follows:
  - **A** (DH4, TH4, TH6, TL and MX series)
  - **B** (NH series, TH8)
  - **C** (TX and DX series)

*Note: HX/NX recorder drives do not require an alignment plate.*

- USB3 cable, AC cable and power supply.

The HDD Dock connects to a USB port on the PC running Safe Fleet video management software.

### HDD Dock for Recorder Drives

The HDD Dock is designed to accept NH, DH, TH, HX/NX, DX, TX, MX, and TL series recorder drives.

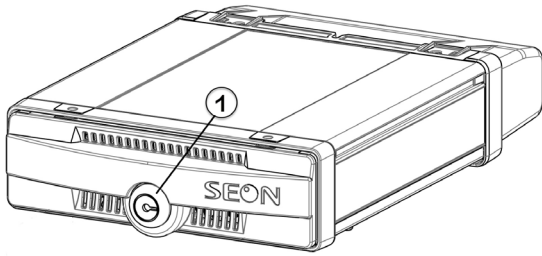
The HX/NX drives fit in slot **1** at the front of the dock (see Figure A).

All other recorder drives fit in slot **2** at the rear of the dock (*the appropriate alignment plate A, B, or C must be installed* - see Figure B).

The HDD Dock requires AC power to read drives, and communicates with the PC via USB.

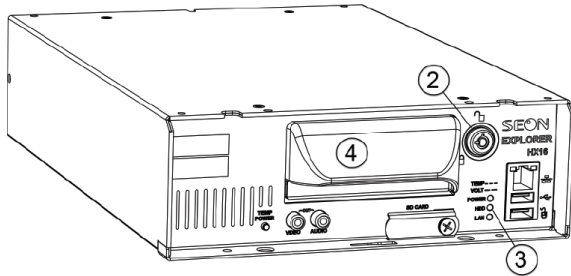
## Removing the Recorder Hard Drive

1. Use the corresponding key to open and remove the recorder cover.



2. Insert the recorder hard drive key. Turn the key by a quarter turn to unlock the hard drive.
3. Wait until the HDD LED stops flashing.
4. Gently remove the recorder hard drive.

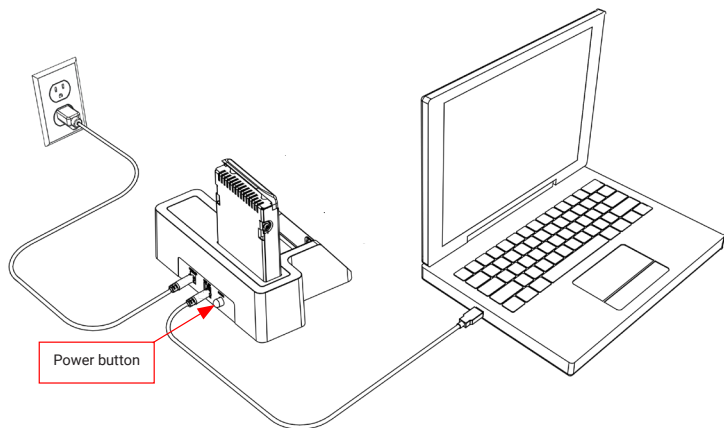
**Note:** Your recorder may differ slightly from the model shown here.



## Connecting the HDD Dock

Once the video management software has been installed, connect the HDD Dock to the computer as shown.

1. Connect the USB cable to a USB port on your computer.
2. Connect the power supply to the HDD Dock and to AC power.



3. If you are using one of the following recorder drive types, ensure the appropriate alignment plate is installed in slot 1 at the rear of the HDD dock (see Figure A), then insert the drive (see Figure B):

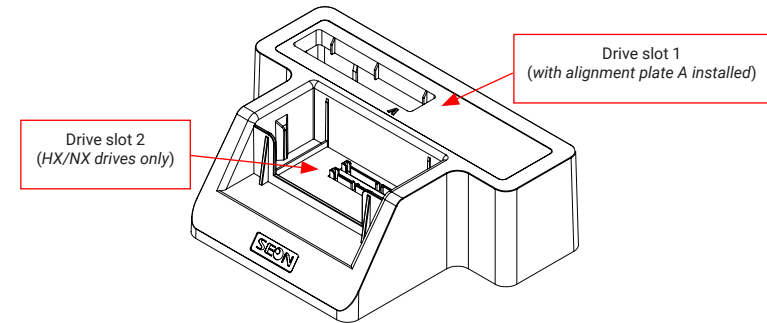
- **DH4, TH4, TH6, MX, and TL series drives** use alignment plate **A**.
- **NH series and TH8 drives** use alignment plate **B**.
- **TX and DX series drives** use alignment plate **C**.

– or –

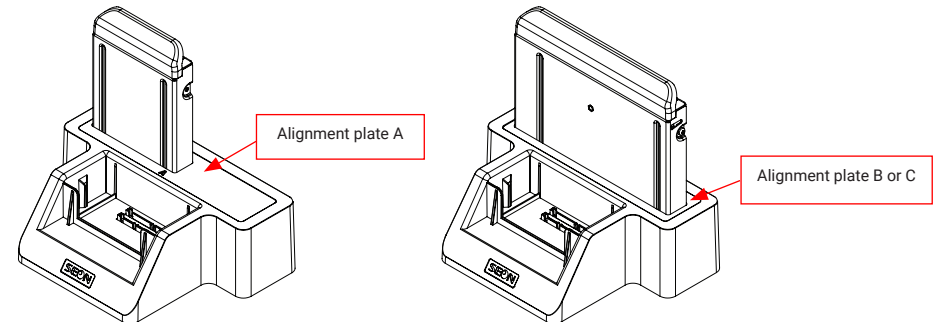
If you are using an **HX/NX** recorder drive, insert it into slot 2 at the front of the HDD dock (see Figure A).

4. Power on the HDD Dock by pressing the Power button next to the AC and USB cables.

## Figure A - Drive Slots



## Figure B - HDD Dock with Alignment Plates



### Note: Turn off HDD Dock when Switching Drives



For proper program operation, turn off the HDD Dock when switching drives (power button is on the back). Some Windows operating systems may not support powered removal of hard drives.