COBAN Recover Failsave Videos

Video can be recovered from CPU if there are any corrupted files, unrecorded events, or recovery. The videos can only be recovered if it still exists in the drive.

Necessary Items

- 1. USB storage device
- 2. Time and date of video needed to recover
- 3. Administrator login for the in-car CPU

Logging into Windows as an Administrator

- 1. Go to Start and Log Off.
- 2. Log in as an Administrator.
- 3. Plug in USB storage device into an available USB slot.

Recovering File from Failsave

1. Go to "My Computer"

🚪 My Computer					
File Edit View F	avorites Tools Help				
🕞 Back 🔹 🌍 🔹	🍺 🔎 Search 🔀 Fol	lders 🛛 🕞 🎯	× 🍤 🗉	-	
Address My Compu	uter				💌 🄁 Go
Name	Туре	Total Size	Free Space	Comments	
Hard Disk Drives					
🍩 Local Disk (C:)	Local Disk	10.4 GB	7.20 GB		
🍩 CobanVideos (D:)	Local Disk	17.5 GB	2.05 GB		
뒏 00005901 (E:)	Local Disk	37.2 GB	37.1 GB		

2. Open the "CobanVideos (D:)"

🧇 D:\				
File Edit View Favorites T	ools Help			
Ġ Back 🔹 🌍 🖌 🏂 🔎	Search 🛛 🄀 Fold	ers 🛛 🕼 🍞 🗙	(19 🛄 -	
Address 🖙 D:\				💌 🏓 Go
Name 🔺	Size	Туре	Date Modified	
🛅 failSave		File Folder	12/16/2013 4:50 PM	

3. Select the front or rear folder to see a list of available failsave videos.

🚞 D:\failSave				
File Edit View Favorites T	ools Help			
🕞 Back 🔹 🕥 🗸 🏂 🔎	Search 🛛 🔂 Fold	lers 🕼 🏂	× 9 💷	
Address 🛅 D:\failSave				💌 🄁 Go
Name 🔺	Size	Туре	Date Modified	
🛅 front		File Folder	12/16/2013 4:45 PM	
🗀 rear		File Folder	12/16/2013 4:45 PM	
📼 1111@20131216132108.don	1 KB	DON File	12/16/2013 4:37 PM	
🗐 1111@20131216132108.log	1 KB	Text Document	12/16/2013 4:36 PM	
📃 1111@20131216132108.txt	1 KB	Text Document	12/16/2013 1:32 PM	

4. The videos listed are in the format of XXXX@YYYYMMDDMMSS.mpg (XXXX – Officer ID, YYYY – Year, MM – Month, DD – Day, MM – Minute, and SS – Second)



5. Right-click the video and select "Copy" and paste into the external USB storage device.

Pidy	
Copy to CD or Device	
Queue-It-Up	
Add to Playlist	
Play with Media Player	
Open With	•
Send To	٠
Cut	
Сору	
Copy Create Shortcut	
Copy Create Shortcut Delete	
Copy Create Shortcut Delete Rename	

Importing Failsave Video into Server

1. Locate the video in the USB storage device.

~~~~					X
😋 🔾 🗢 📙 🕨 Computer 🕨	Removable Disk (F:)	•	• + Search Recove	ery	Q
Organize 👻 Share with 💌	Burn New folder				0
> 🔆 Favorites	Name	Date modified	Туре	Size	
	📥 2222@20131216164540.mpg	12/16/2013 4:50 PM	VLC media file (.m	88,424 KB	

2. Open "Coban Video Import Utility". Dependent on the DVMS version, it could be located under the Add-On Menu of BO Client or in the server under \Videos\newprog\CobanVideoImportUtility.exe

9					DVMS - Back Of	ffice Control (	Center - Main Menu	I : COBAN HQ Versio	n 3.3.6	$\bigcirc \bigcirc $
√ideo Search	Snapshot Search	LPR A	dd-On <u>R</u> eports	Setup M	<u>Maintenance</u> Cha	ange Server	E <u>×</u> it			
			DPM VieVu Video Droid Interview Room Take Video Owne Video Import Utilit	ership Iy						NHIN

🠇 CobanVideoImportUtility.exe

Coban Video Import Utility	
Video	
Source File:	Browse
Target FileName:	
Officer ID:	
Partner ID:	
Unit ID:	
Recording Time:	
Event Type: 0 Default	
Case ID:	
Video Format	
C MPEG1 C MPEG2 C MPEG4	
C Edge Video (H.264) 📀 Unkonwn Video F	ormat
1 Innert Calestian	
Import the Whole Video	
Progress	
Please open a video.	

3. Click "Browse" to select the video source.

Coban Video Import Utility	
	Data         Source File:         I arget HieName:         Officer ID:         Partner ID:         Unit ID:         Unit ID:         Event Type:         0 - Default         Case ID:         Video Format         C MPEG1         MPEG1         MPEG2         MPEG4         E dge Video (H.264)         Import Selection         Import the Whole Video
Progress Please open a video.	

4. Select the video file to be imported.

4 Open video files from failsa	ve					×
Computer	<ul> <li>Removable Disk (F:)</li> <li>Recovery</li> </ul>			▼ *• Search	i Kecovery	Q
Organize 👻 New folder	r				•	0
🚖 Favorites 🔺	Name	Date modified	Туре	Size		
🧮 Desktop	🚖 2222@20131216164540.mpg	12/16/2013 4:50 PM	VLC media file (.m	88,424 KB		
bownloads						
Recent Places						
🥃 Libraries						
Documents						
Music						
Videos						
N Computer						
Storage (D:)						
Removable Disk i						
🖵 Π (l:)						
🖵 Marketing (M:) 🍸						
File na	me: 2222@20131216164540.mpg			✓ *.mpg		•
				Ope	n 🚽 Cancel	

5. Populate all the required fields. Some fields will be automatically populated. Select the correct "Video Format".

Coban Video Import Utility paused Video	T Data
<image/>	Source File:       F:\Recovery\2222@201312161       Browse         Target FileName:       2222@20131216164540       Officer ID:       2222         Partner ID:       2222       Partner ID:       Partner ID:       Partner ID:         Unit ID:       12/16/2013 4:45:40 PM       Event Type:       O-Default       Import Selection         Video Format       Import Selection       Import the Whole Video       Import the Whole Video
Progress Select the starting and ending point, and start to cut and import.	

- 6. Import the video as a whole or as a selection.
  - A. To import as a whole, press "Import the Whole Video" after completing the "Data" and "Video Format" fields.

ideo	Data		
	Source File: Target FileName: Officer ID: Partner ID: Unit ID: Recording Time: Event Type: Case ID: Video Format— C MPEG1	F:\Recovery\2222@201312161 2222@20131216164540 2222 12/16/2013 4:45:40 PM TST Test MPEG2 C MPEG4	Browse
		Import Selection	

B. To import as a selection, first use the navigation buttons on the bottom of the video to playback and select the portion of the video

- Jump to the beginning of the video.
- Rewind the video.
- Playback the video.
- Fast-forward the video.
- Jump to the end of the video.
- III Place beginning marker.
- Place end marker.

After selecting and marking the valid portion of the video, click the "Import Selection" button. NOTE: The selected portion should be highlighted red on the timeline of the video.