

# Basic Viewer HD Interview Room Forwarder User's Guide

version 3.0.x



Mobile-Vision, Inc.

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L-3 Mobile-Vision ■ 400 Commons Way, Suite F ■ Rockaway, NJ 07866

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## Introduction

Basic Viewer HD Interview Room Forwarder is a PC-based video file management system. It is the companion software for Flashback, a digital video recorder sold by L-3 Mobile-Vision. Basic Viewer allows you to view the Flashback video files recorded by your Interview Room cameras. You can also export videos and use your PC's DVD burner to create backup discs.

The *Interview Room Forwarder* version of Basic Viewer is designed to forward your videos to a main DEP server or servers. Agencies that choose this software/server configuration typically run DEP at one central location and run Basic Viewer HD IR Forwarder on multiple PCs at different precinct locations.

For additional information on your Flashback DVR, refer to that DVR's User Guide, which is available for download from our Online Support Center. To download a list of product documentation, copy the following URL into your browser.

[s6.parature.com/FileManagement/Download/897fb523d5f74e4683825050125dda6f](http://s6.parature.com/FileManagement/Download/897fb523d5f74e4683825050125dda6f)

For more information, see:

- Getting Started with Basic Viewer, below
- Video Topics, page 12
- Displaying the Logs Directory, page 32
- Burning DVDs, page 33
- Contact Information, page 33.

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## Getting Started with Basic Viewer

This section describes how to install and configure Basic Viewer HD IR Forwarder.

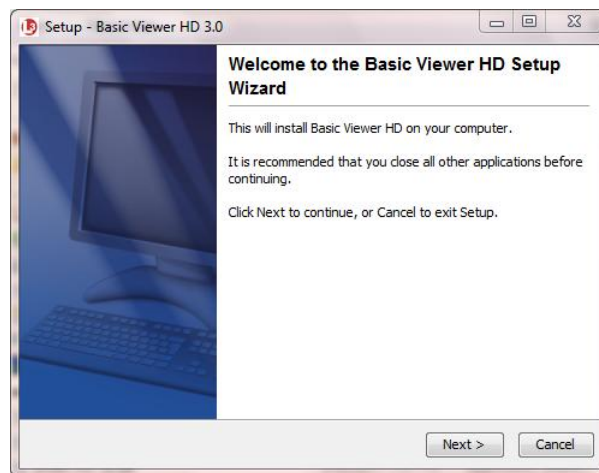
For more information, see:

- Installing Basic Viewer, next page
- Maintaining Remote Precinct Records, page 3
- Maintaining DVR Records, page 6
- Maintaining Video Storage Locations, page 8
- Generating a DVR Login Key, page **Error! Bookmark not defined.**

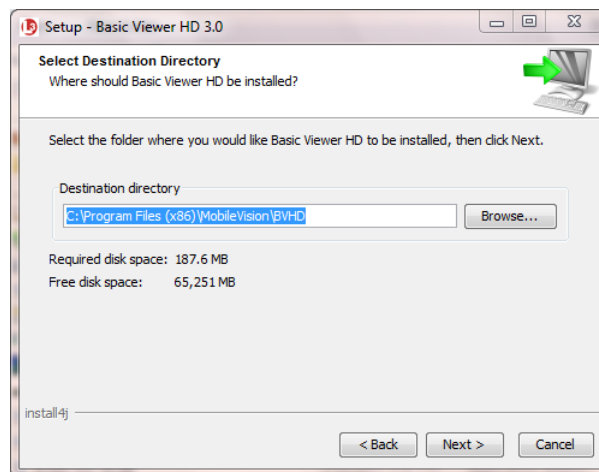
## Installing Basic Viewer

This section describes how to install Basic Viewer HD IR Forwarder on your PC.

- 1 Insert the installation disc provided by L-3 Mobile-Vision in your PC's CD/DVD drive. If the installation program launches automatically, skip to step 3. Otherwise proceed to the next step.
- 2 Navigate to your CD/DVD drive, then double-click on the **L3** icon. The Setup screen displays.

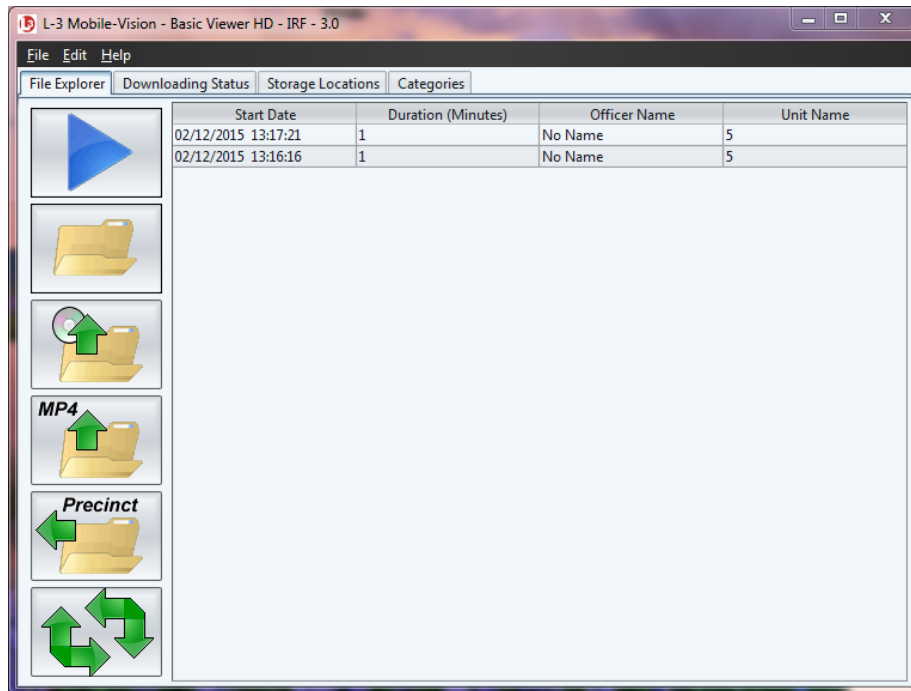


- 3 Click **Next**.



- 4 Click **Next** again.
- 5 When the installation is complete, click **Finish**.
- 6 Go to your PC's desktop and double-click on the **Basic Viewer HD - IRF** icon. The program launches.





Before you begin using Basic Viewer, you need to perform the following tasks:

- Add a remote precinct to forward your videos to, as described in “Adding a Remote Precinct” below.
- Add a DVR record for your Interview Room DVR(s), as described in “Adding a DVR” on page 6.
- Add at least one storage location for your videos, as described in “Adding a Storage Location” on page 8.

## Maintaining Remote Precinct Records

In order to transmit videos to your DEP server, you need to create a “remote precinct” record. This will establish communication between Basic Viewer and the remote server.

For more information, see:

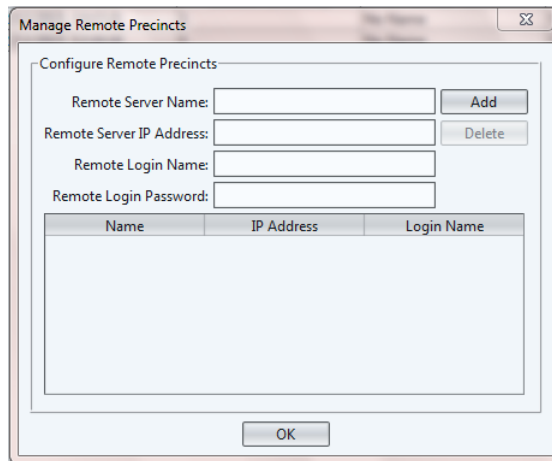
- Adding a Remote Precinct, below
- Deleting a Remote Precinct, page 5.

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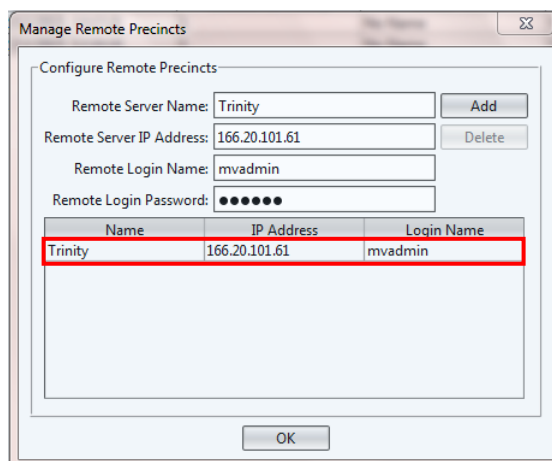
### Adding a Remote Precinct

This section describes how to add a new remote precinct server record to Basic Viewer. This is the DEP server to which you will forward your Interview Room videos.

- 1 Go to the menubar at the top of the page and select **Edit**→ **Remote Precinct Settings**. The Manage Remote Precincts screen displays.



- 2 Enter the name of the remote precinct server in the *Remote Server Name* field (e.g., 60<sup>th</sup> Precinct).
- 3 Enter the remote server's IP address in the *Remote Server IP Address* field. Your DEP System Administrator can provide you with this number.
- 4 Enter the remote server's Login name (i.e., User ID) in the *Remote Login Name* field.
- 5 Enter the remote server's login password in the *Remote Login Password* field.
- 6 Click **Add**. The system attempts to connect to the remote precinct. If there is a connectivity issue, you will be prompted with an error message. Otherwise the new precinct record will display at the bottom of the screen.



| Name    | IP Address    | Login Name |
|---------|---------------|------------|
| Trinity | 166.20.101.61 | mvadmin    |

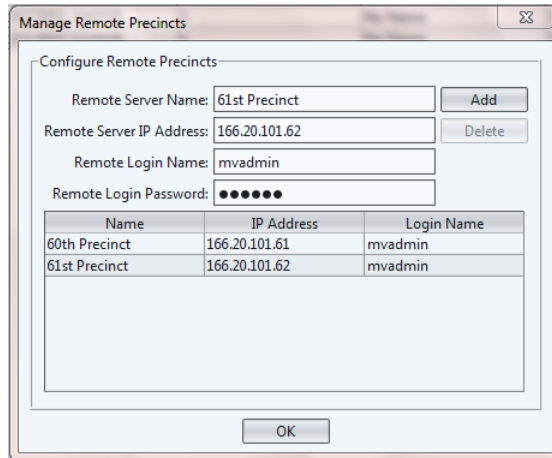
- 7 If you will be transmitting video to more than one remote server, repeat steps 2 – 6. Otherwise proceed to the next step.
- 8 Click **OK** to exit the Manage Remote Precincts screen.



## Deleting a Remote Precinct

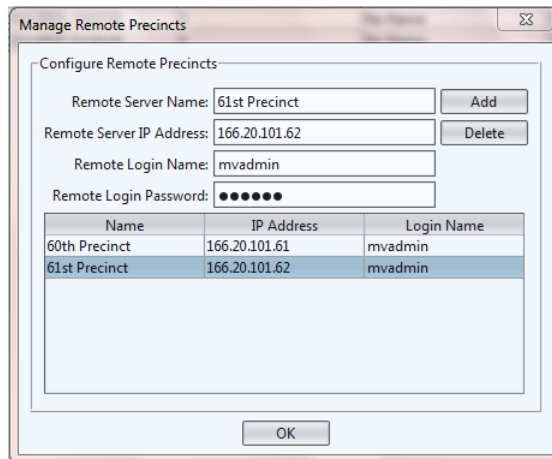
This section describes how to remove an existing remote precinct server record from Basic Viewer.

- 1 Go to the menubar at the top of the page and select **Edit**→ **Remote Precinct Settings**. The Manage Remote Precincts screen displays.



| Name          | IP Address    | Login Name |
|---------------|---------------|------------|
| 60th Precinct | 166.20.101.61 | mvadmin    |
| 61st Precinct | 166.20.101.62 | mvadmin    |

- 2 Go to the bottom of the screen and click on the record you wish to delete.



| Name          | IP Address    | Login Name |
|---------------|---------------|------------|
| 60th Precinct | 166.20.101.61 | mvadmin    |
| 61st Precinct | 166.20.101.62 | mvadmin    |

- 3 Click **Delete**. The system removes the selected record from the remote precinct list.
- 4 Click **OK** to exit the Manage Remote Precincts screen.

## Maintaining DVR Records

This section describes how to add or delete DVR records. The information you store in these records allows Basic Viewer to communicate with your Interview Room DVR(s). Once communication between an Interview Room DVR and Basic Viewer is established, the system will begin downloading your Interview Room videos from that DVR to Basic Viewer. The download process occurs automatically without any action on your part.

For more information, see:

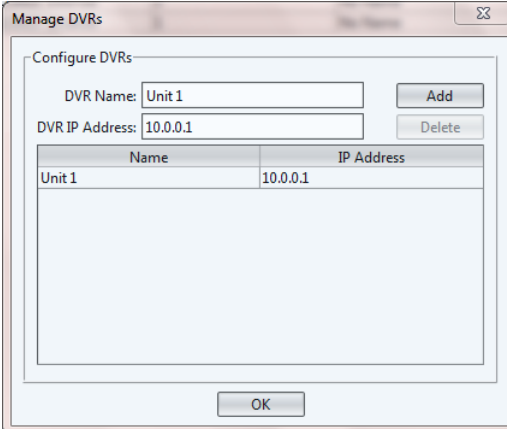
- Adding a DVR, below
- Deleting a DVR, next page.

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### Adding a DVR

This section describes how to add a new DVR record to Basic Viewer. You need to enter one record for each Interview Room DVR.

- 1 Go to the menubar at the top of the page and select **Edit→ DVR Settings**. The Manage DVRs screen displays.

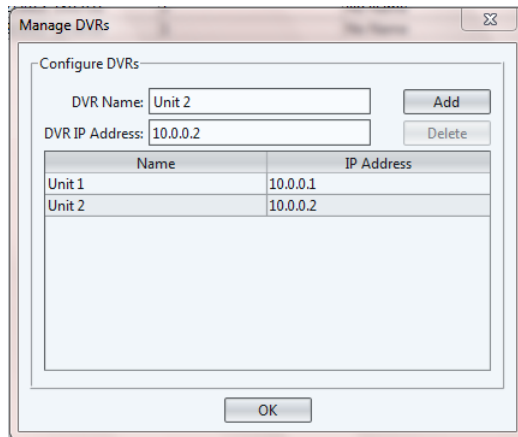


| Name   | IP Address |
|--------|------------|
| Unit 1 | 10.0.0.1   |

- 2 Enter a description name for this unit in the *DVR Name* field.
- 3 Enter the DVR's IP address in the *DVR IP Address* field. If you're not sure what this number is, see steps 1 – 5 of “Entering/Changing the Ethernet IP” in your Flashback User's Guide, available for download from our Online Support Center.\*
- 4 Click **Add**. The system attempts to connect to the new DVR. If there is a connectivity issue, you will be prompted with an error message. Otherwise the new DVR record will display at the bottom of the screen.

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\* To download a list of product documentation, copy the following URL into your browser:  
[s6.parature.com/FileManagement/Download/897fb523d5f74e4683825050125dda6f](http://s6.parature.com/FileManagement/Download/897fb523d5f74e4683825050125dda6f)



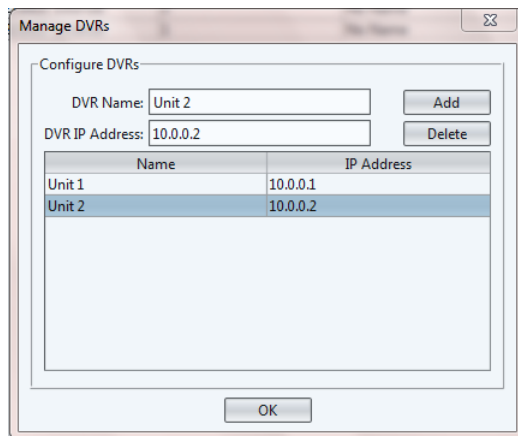
- 5 To enter another DVR record, repeat steps 2 – 4. Otherwise proceed to the next step.
- 6 Click **OK** to exit the Manage DVRs screen.

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### Deleting a DVR

This section describes how to remove an existing DVR record from Basic Viewer.

- 1 Go to the menubar at the top of the page and select **Edit→ DVR Settings**. The Manage DVRs screen displays, as pictured above.
- 2 Go to the bottom of the screen and click on the DVR record you wish to delete.



- 3 Click **Delete**. The system removes the selected record from the DVRs list.
- 4 Click **OK** to exit the Manage DVRs screen.

## Maintaining Video Storage Locations

This section describes how to add, change, and/or delete video storage locations. Storage locations are the subdirectories on your local PC or agency server where you choose to store Interview Room videos. Basic Viewer can only use one storage location at a time. However, if desired, you can create multiple storage locations to rotate between.

For more information, see:

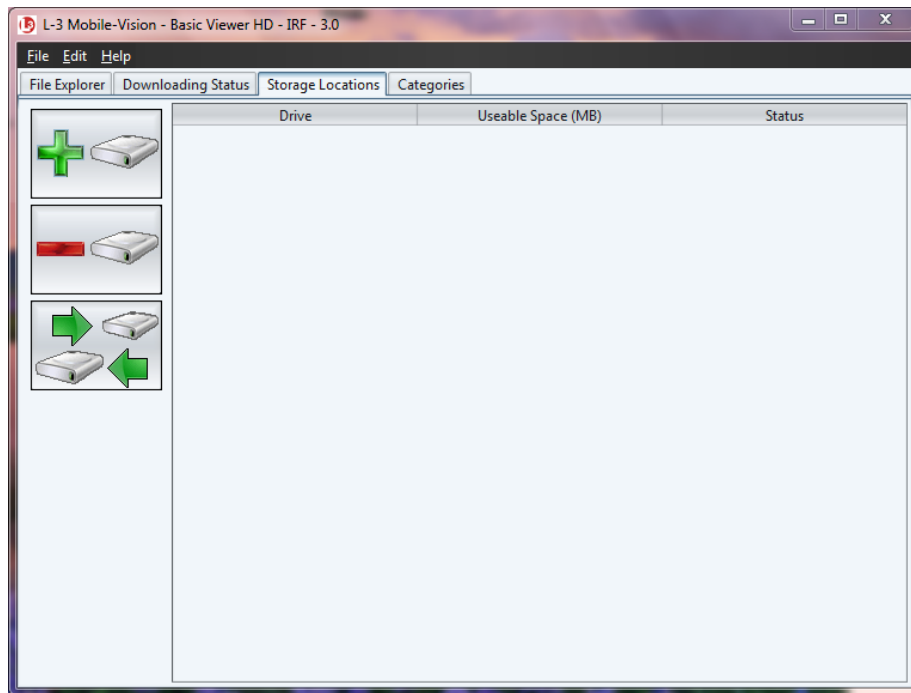
- Adding a Storage Location, below
- Changing the Storage Location, next page
- Deleting a Storage Location, next page.

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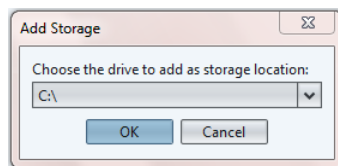
### Adding a Storage Location

This section describes how to add a new storage location. For more on storage locations, see the previous section.

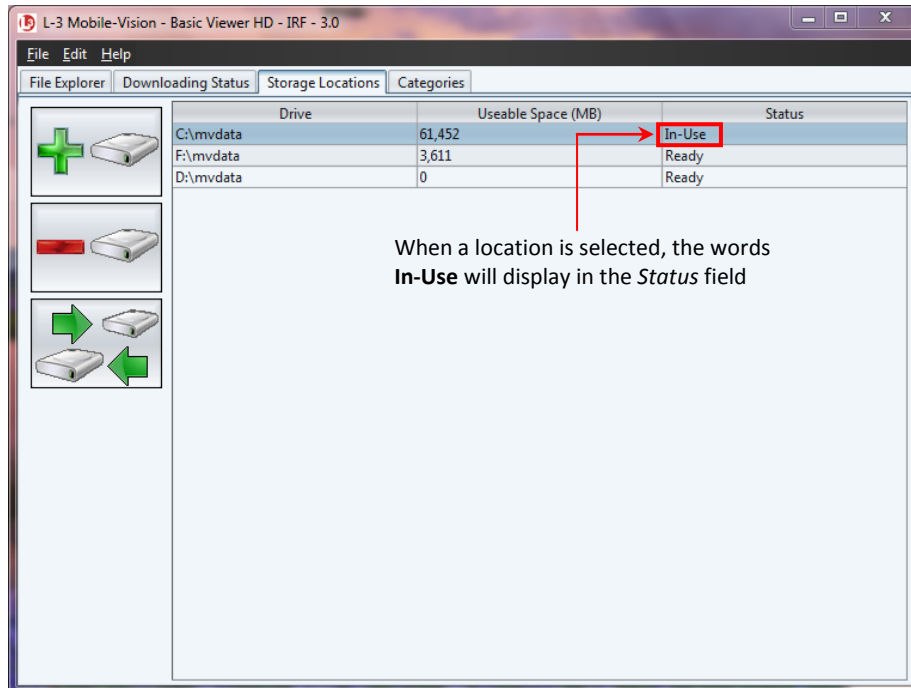
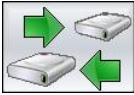
- 1 Click the **Storage Locations** tab.



- 2 Click the “add” icon. The Add Storage popup displays.



- 3 Select a disk drive location from the drop-down list.
- 4 Click **OK**. The new disk drive is added to your list.
- 5 To add additional storage locations, repeat steps 2 – 4.
- 6 If you have more than one storage location defined, make sure that the correct storage location is selected. If necessary, use the “rotate” icon to select the desired location.



### Changing the Storage Location

This section describes how to change the current storage location where you store your videos. If your agency has not defined any storage locations yet, see “Adding a Storage Location” on the previous page instead.

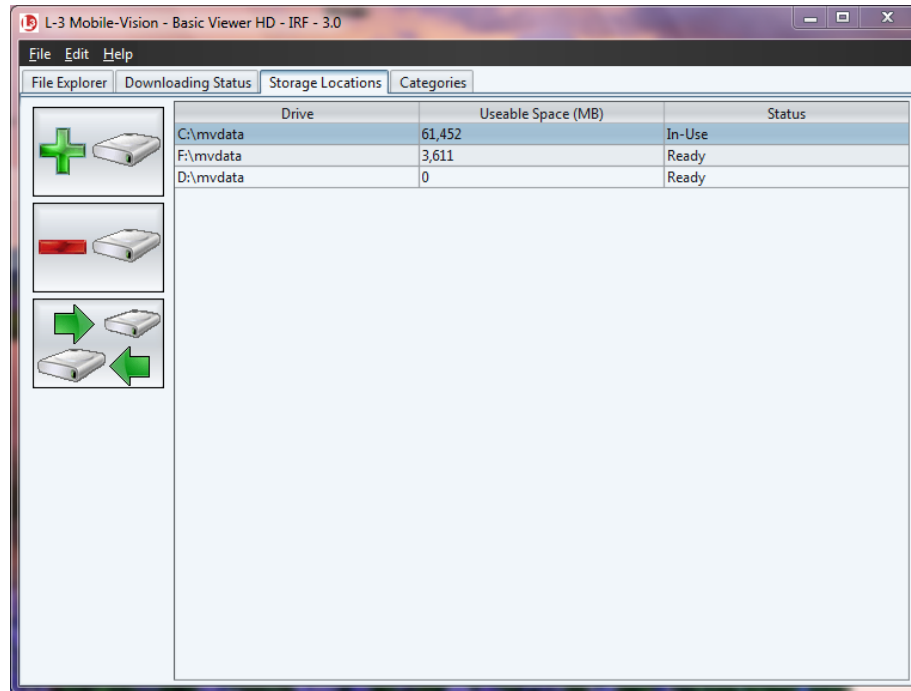
- 1 Click the **Storage Locations** tab, as pictured above.
- 2 Use the “rotate” icon to select the new storage location you wish to use. When a location is selected, the words **In-Use** will display in the *Status* column.



## Deleting a Storage Location

This section describes how to delete an existing storage location.

- 1 Click the **Storage Locations** tab.



- 2 Click on the location you wish to delete.



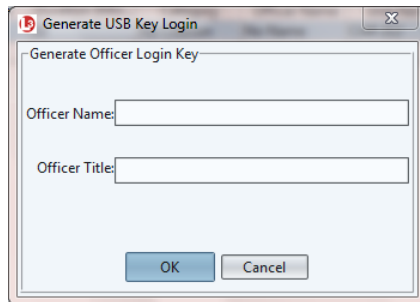
- 3 Click the “delete” icon. The selected record is removed from the Storage Locations list.

## Generating a DVR Login Key

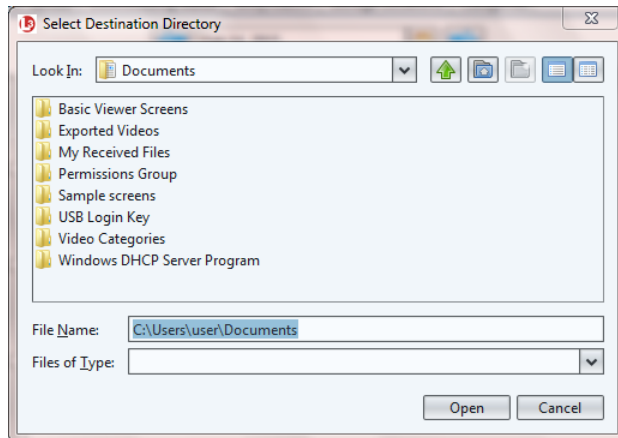
When more than one detective uses the same interview room, you need a way to identify yourself to the DVR at the beginning of an interview so that your videos will be linked to you. That is what the DVR Login Key is used for. It is simply a file that contains your user information. You copy this file from Basic Viewer to a USB flash drive, then insert the flash drive in your Flashback USB port at the beginning of each interview.

You typically need to perform this procedure only *once* at system startup.

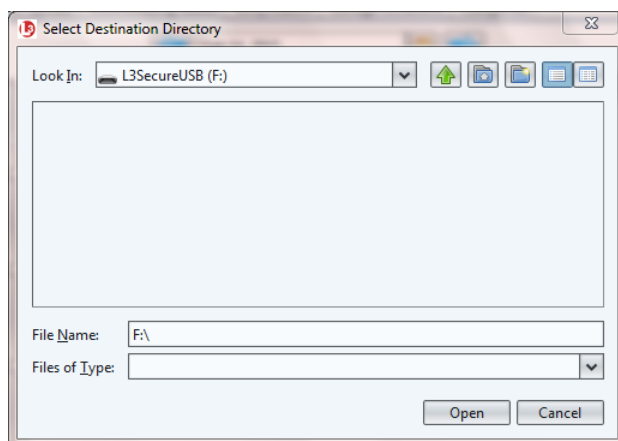
- 1 Insert a USB stick in one of your PC’s USB ports.
- 2 Go to the menubar at the top of the page and select **Edit** → **Create USB Login Key**. The Generate USB Key Login popup displays.




- 3 Enter your name in the *Officer Name* field. This is the name that will display in the upper right corner of all your Interview Room videos.
- 4 Enter your title in the *Officer Title* field (e.g., *Detective*).
- 5 Click **OK**. The Select Destination Directory popup displays.



- 6 Navigate to your USB drive.



- 7 Click **Open**. The system copies the login file (userid.dat) to your USB drive.
- 8 Click the  in the upper right corner of the Windows screen to close it.

To login to a Flashback DVR, place the USB drive in the DVR’s USB port. Next, press the following buttons on your Flashback monitor:



For more information, see “Logging into a DVR Using Your USB Login Key” in your Flashback User’s Guide.

## Video Topics

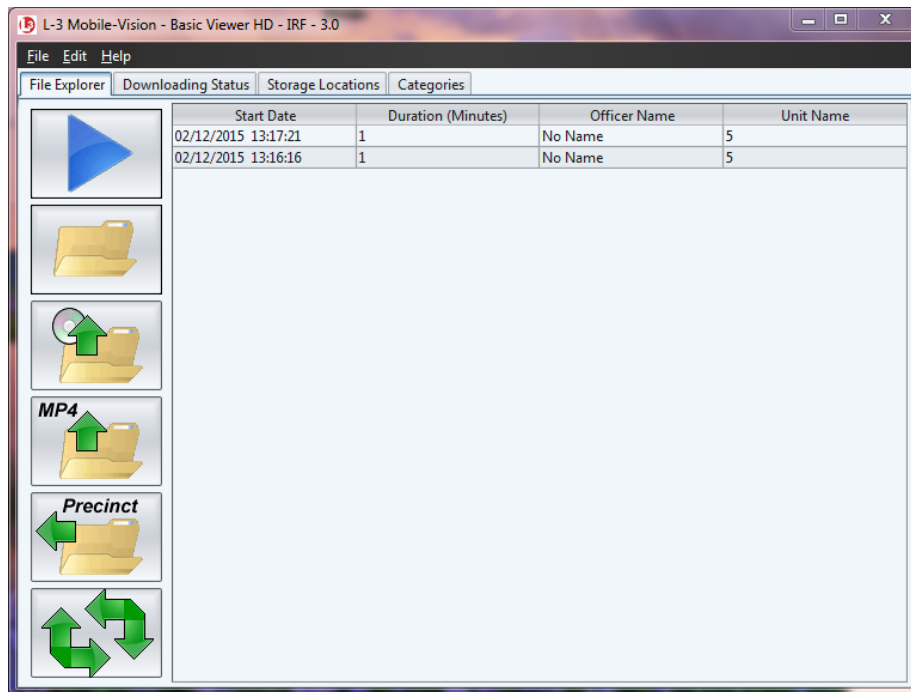
This section describes how to manage videos in Basic Viewer. Topics include:

- Playing a Video, below
- Displaying a Video’s Storage Location, page 16
- Exporting Videos, page 18
- Converting Videos to MP4 Format, page 21
- Viewing a DVR’s Downloading Status, page 24
- Maintaining Video Categories, page 25
- Transmitting Video to a Remote Precinct, page 30.

### Playing a Video

This section describes how to play a Flashback video.

- 1 Make sure the **File Explorer** tab is selected.



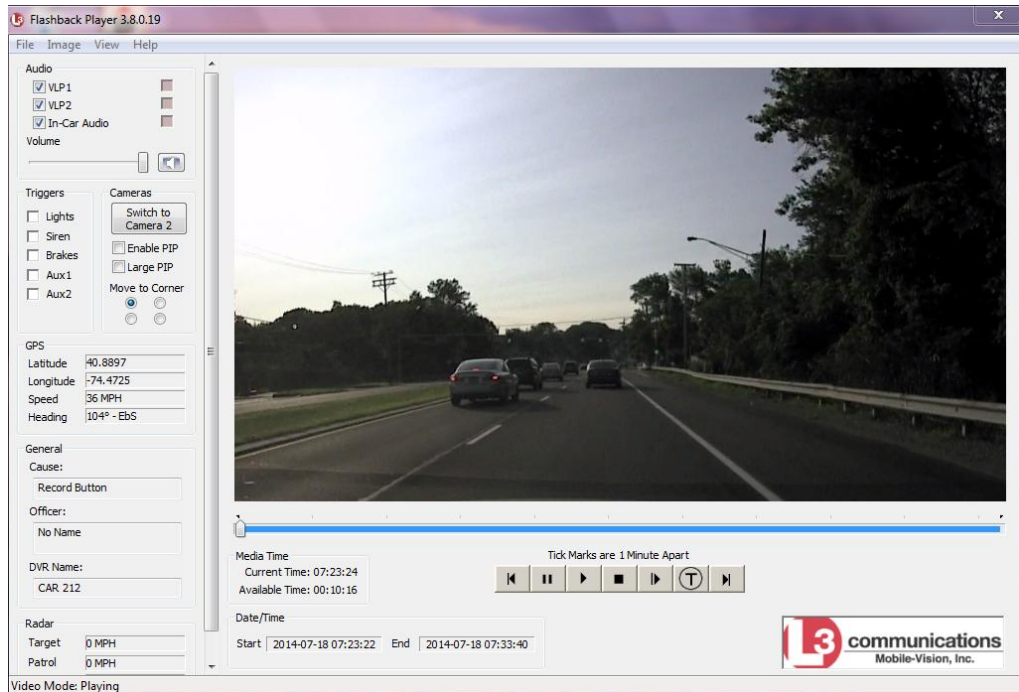
- 2 Click the “Refresh” button to update the file list.





3 Click on the video record to highlight it.








4 Click the blue “play” icon. The Flashback Player automatically launches in a separate window. Use this player to play, pause, stop, rewind, change cameras, and/or move between Trace Points. You can also view important information captured by the DVR during the recording, such as the active video and audio feeds.


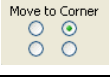
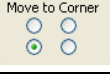
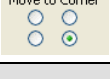









The fields on this screen are described below.


| Flashback Player  |   |
|---|---|
| Audio   |   |
| VLP1  | A checkbox used to mute ( <input type="checkbox"/> ) or un-mute ( <input checked="" type="checkbox"/> ) the audio from the VLP microphone that’s connected to the DVR’s VLP 1 port. |
| VLP2  | A checkbox used to mute ( <input type="checkbox"/> ) or un-mute ( <input checked="" type="checkbox"/> ) the audio from the VLP microphone that’s connected to the DVR’s VLP 2 port. |
| In-Car Audio  | <i>Does not apply to Interview Room videos.</i>   |
| Volume  | The volume control bar.   |
|  | <i>Audio On</i> indicator. To turn all audio <i>off</i> , click this button.  |
|  | <i>Audio Off</i> indicator. To turn all audio back <i>on</i> , click this button.   |

(Continued)

| Flashback Player (cont'd)   |  |
|---|--|
| Audio (cont'd)  |  |
|    | <i>Audio Enabled</i> indicator. Indicates that the audio channel was enabled at the DVR.   |
|    | <i>Audio Disabled</i> indicator. Indicates that the audio channel was disabled at the DVR.   |
|    | <i>Audio Indeterminate</i> indicator. Indicates that the audio channel status at the DVR (enabled or disabled) is indeterminate.   |
| Triggers  |  |
| As you watch a video, some of the boxes in the <i>Triggers</i> column may turn red, indicating when a particular trigger or triggers were engaged. A trigger (also referred to as a <i>Record Reason</i> ) is the event that causes an in-car DVR to start recording. |  |
| Lights  | <i>Does not apply to Interview Room videos.</i>  |
| Siren   | <i>Does not apply to Interview Room videos.</i>  |
| Brakes  | <i>Does not apply to Interview Room videos.</i>  |
| Aux 1   | <p>If the Auxiliary 1 device is one of your triggers (actual device may vary), this box turns red whenever the device is triggered. For example, if your Auxiliary 1 device is the interview room's light switch, this box will turn red at the point in the video when the light is turned on.</p> <p>If the Auxiliary 1 device is <i>not</i> one of your triggers, this box will remain blank during the entire video regardless of whether the device was triggered or not.</p> |
| Aux 2   | <p>If the Auxiliary 2 device is one of your triggers (actual device may vary), this box turns red whenever the device is triggered.</p> <p>If the Auxiliary 2 device is <i>not</i> one of your triggers, this box will remain blank during the entire video regardless of whether the device was triggered or not.</p>   |
| Cameras   |  |
|    | A control button used to switch to the viewpoint of Camera Channel 2.  |
|    | A control button used to switch to the viewpoint of Camera Channel 1.  |
| Enable PIP  | A checkbox used to display (☑) or hide (☐) a "picture in picture" (PIP). A PIP is a small video display for video captured from the opposite Camera Channel.   |
| Large PIP   | A checkbox used to enlarge (☑) or reduce (☐) the size of the picture-in-picture (PIP) image. See <i>Enable PIP</i> above.  |

| <b>Flashback Player (cont'd)</b>  |  |
|---|--|
| <b>Cameras (cont'd)</b>   |  |
|  | Move the picture-in-picture (PIP) image to the upper left corner of the video display. See <i>Enable PIP</i> on the previous page.   |
|  | Move the picture-in-picture (PIP) image to the upper right corner of the video display. See <i>Enable PIP</i> on the previous page.  |
|  | Move the picture-in-picture (PIP) image to the lower left corner of the video display. See <i>Enable PIP</i> on the previous page.   |
|  | Move the picture-in-picture (PIP) image to the lower right corner of the video display. See <i>Enable PIP</i> on the previous page.  |
| <b>GPS</b>  |  |
| Latitude  | <i>Does not apply to Interview Room videos.</i>  |
| Longitude   | <i>Does not apply to Interview Room videos.</i>  |
| Speed   | <i>Does not apply to Interview Room videos.</i>  |
| Heading   | <i>Does not apply to Interview Room videos.</i>  |
| <b>General</b>  |  |
| Cause   | The trigger event that started the recording (interview room light switch, motion detector, etc.)  |
| Officer   | The name of the officer or detective who was logged into the DVR at the time this video was recorded.  |
| DVR Name  | The name of the DVR that recorded this video.  |
| <b>Radar</b>  |  |
| Target  | <i>Does not apply to Interview Room videos.</i>  |
| Patrol  | <i>Does not apply to Interview Room videos.</i>  |
| Lock  | <i>Does not apply to Interview Room videos.</i>  |
| <b>Media Time</b>   |  |
| Current Time  | The time at which the video was recorded. This display changes constantly during playback to indicate the exact time of day that each video frame was recorded. Displays in hh:mm:ss 24-hour format. |
| Available Time  | The amount of time remaining on the video. Displays in hh:mm:ss 24-hour format.  |
| <b>Date/Time</b>  |  |
| Start   | The date and time at which the video began recording.  |
| End   | The date and time at which the video stopped recording.  |

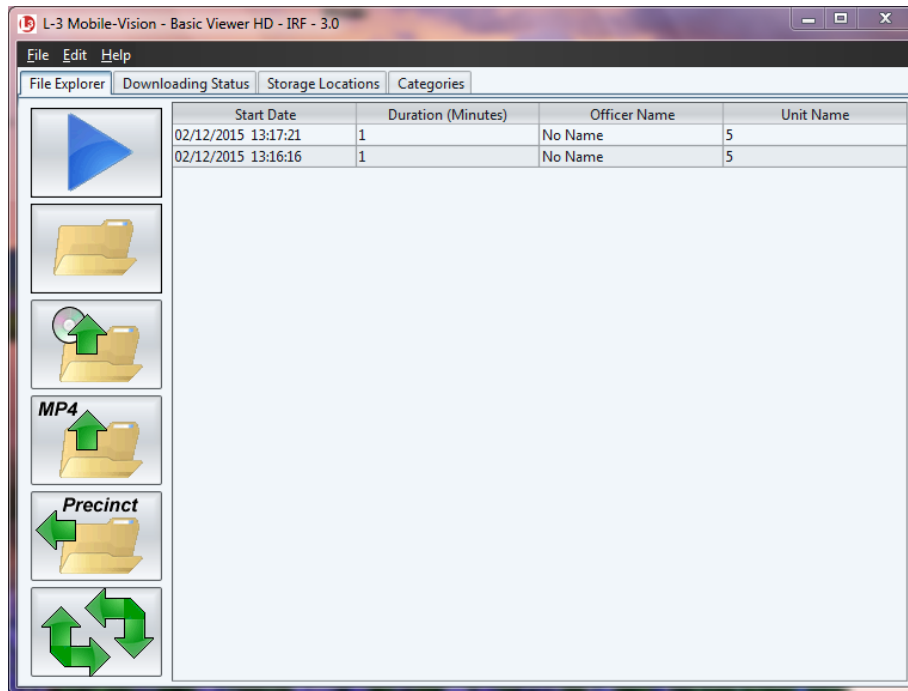
| Flashback Player (cont'd)   |  |
|---|--|
| Play Controls   |  |
|  | Go to beginning  |
|  | Pause/Unpause  |
|  | Play   |
|  | Stop   |
|  | Advance one frame at a time  |
|  | Advance to a Trace Point. A trace point is a place-marker that an officer can add to a video while it's recording. |
|  | Go to end  |

- 5 When you're finished viewing the video, click the  in the upper right corner of the Flashback Player to exit.

## Displaying a Video's Storage Location

This section describes how to identify the disk drive location on which a particular video is stored.

- 1 Make sure the **File Explorer** tab is selected.

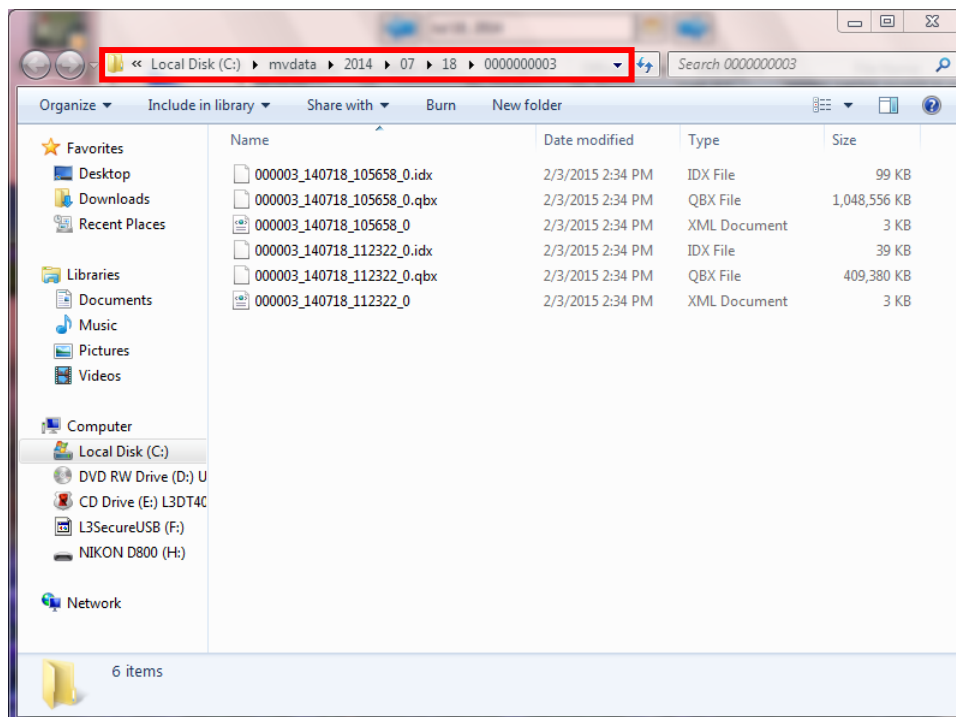



2 Click the “Refresh” button to update the file list.

3 Click on the video record to highlight it.



4 Click the “Show Directory...” folder icon. The video’s storage path displays at the top of the page.

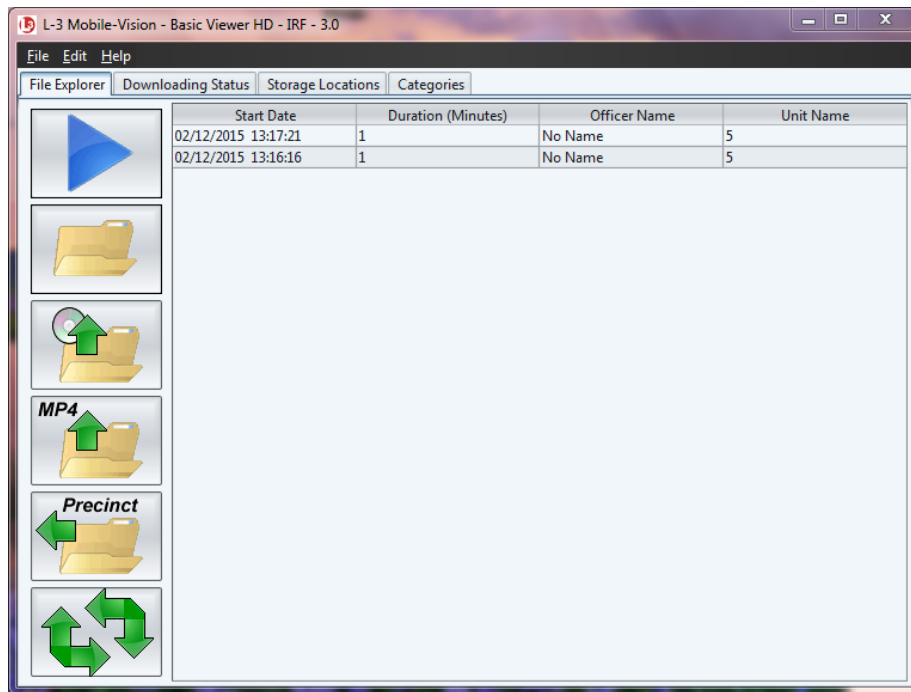


- 5 Click the  in the upper right corner of the Windows screen to close it.

## Exporting Videos

This section describes how to export selected video(s) to your PC, agency server, or external storage device. Perform this task when you wish to create a backup or evidential disc using your PC's DVD burner. If you wish to import video into another application, such as video editing software, see "Converting Videos to MP4 Format" on page 21 instead.

- 1 Make sure the **File Explorer** tab is selected.

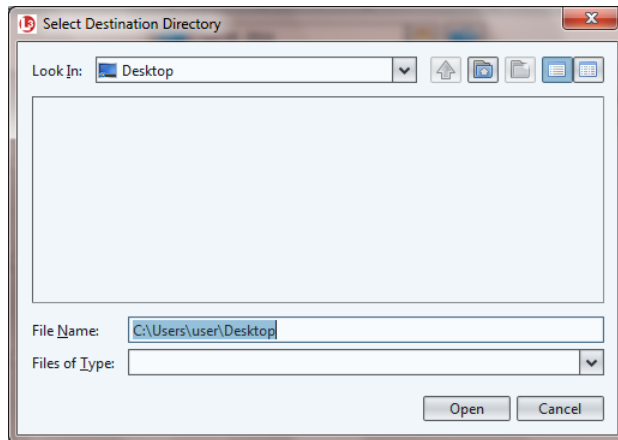


- 2 Click the "Refresh" button to update the file list.

- 3 Click on the video you wish to export. To export more than one video, hold the **Ctrl** key *down* while you click on each record.



- 4 Click the "export" button. The Select Destination Directory popup displays.

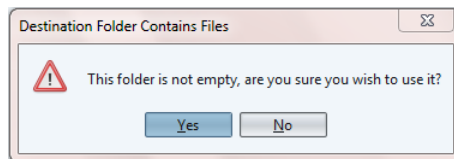


5 Navigate to the disk drive location where you wish to save the exported video(s).

6 Click **Open**.

⇒ If the selected disk drive location is empty, the system begins copying the video files to that drive. Skip to step 8.

⇒ If the selected disk drive location is *not* empty, the following warning message displays.

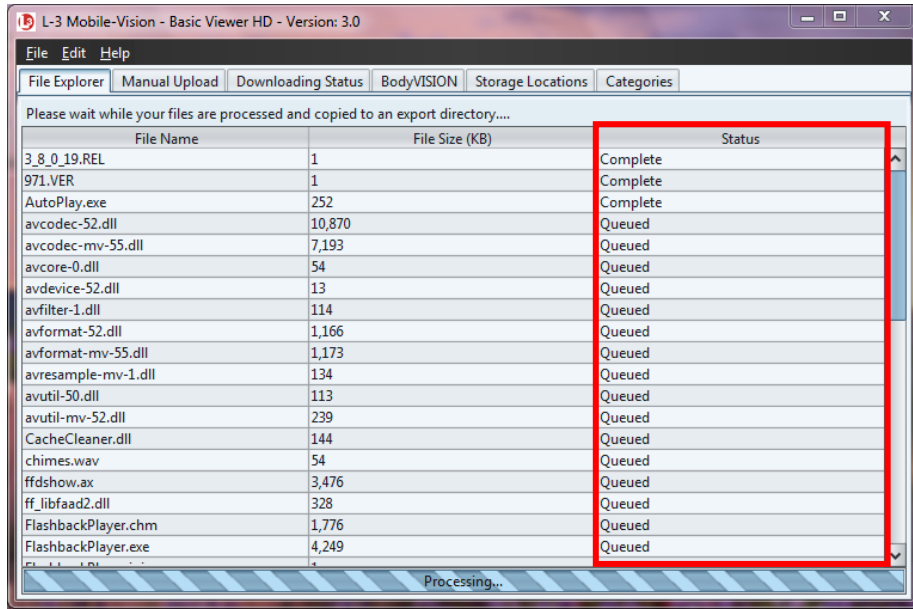


If you select **Yes**, the system will overwrite any files that have the same name. Other files will remain intact.

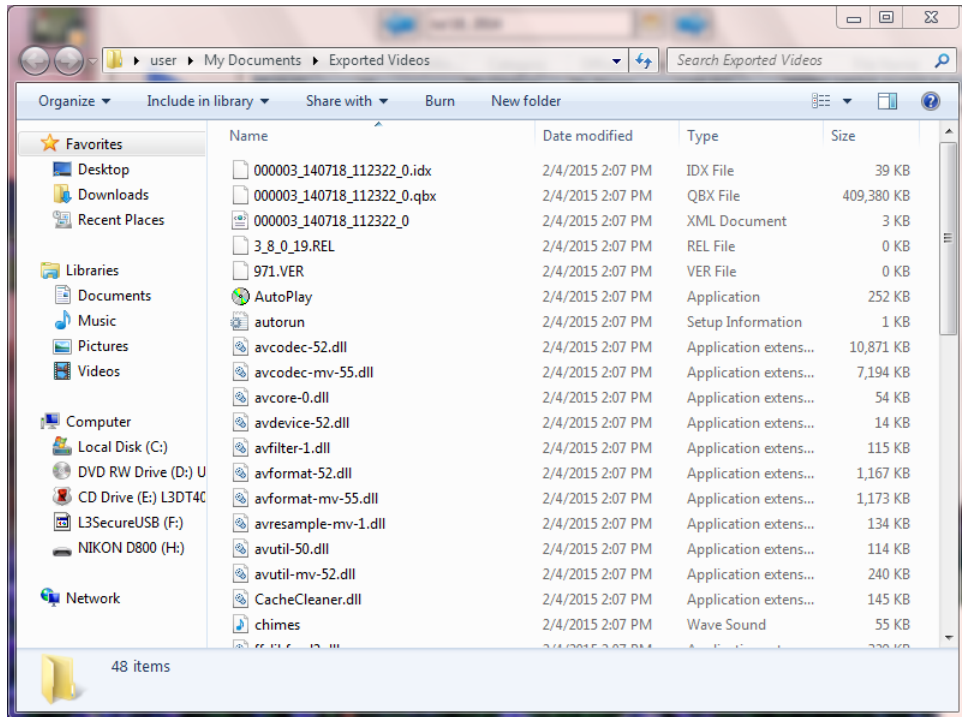
7 Click **Yes**. The system begins copying the video files to the selected disk drive location.

You can monitor the export's progress by viewing the values in the *Status* column (i.e., *Queued*, *Copying*, or *Complete*).

(Continued)



When the export is complete, your videos will display in Windows Explorer.



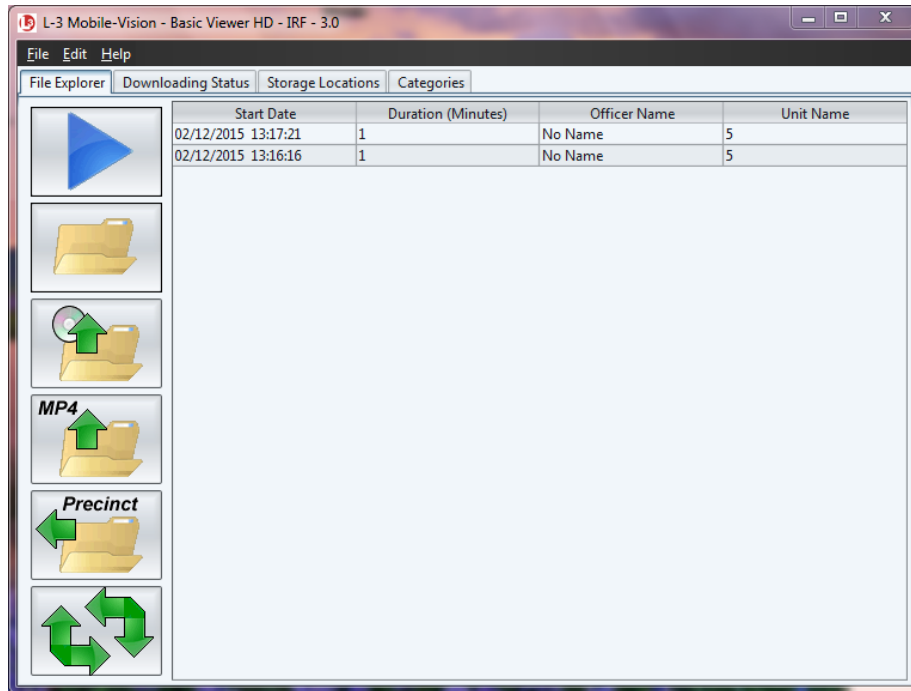
- 8 Click the  in the upper right corner of the Windows screen to close it.



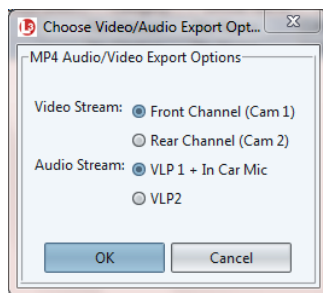
## Converting Videos to MP4 Format

This section describes how to convert selected Interview Room videos from QBX format to MP4 format and export them to a subdirectory. After you’ve performed this task, you can then import those videos into various third-party applications, such as redaction or reporting software.

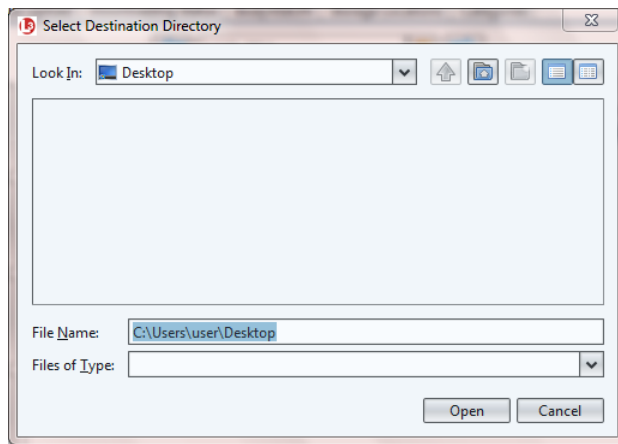
- 1 Make sure the **File Explorer** tab is selected.



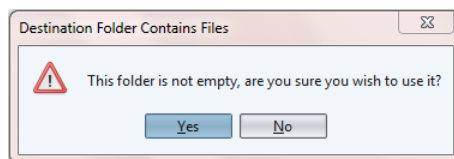
- 2 Click the “Refresh” button to update the file list.
- 3 Click on the video you wish to convert. To convert more than one video, hold the **Ctrl** key *down* while you click on each record.
- 4 Click the “MP4” icon. The Choose Video/Audio Export Options popup displays.



- 5 To export the video recorded from Camera Channel 1 (default), proceed to the next step.  
– OR –  
To export the video recorded from Camera Channel 2, select **Rear Channel (Cam 2)**.
- 6 To include the audio streams from your VLP mic that's connected to your DVR's VLP 1 port (default), proceed to the next step.  
– OR –  
To include the audio stream from your VLP mic that's connected to your DVR's VLP 2 port, select **VLP2**.
- 7 Click **OK**. The Select Destination Directory popup displays.



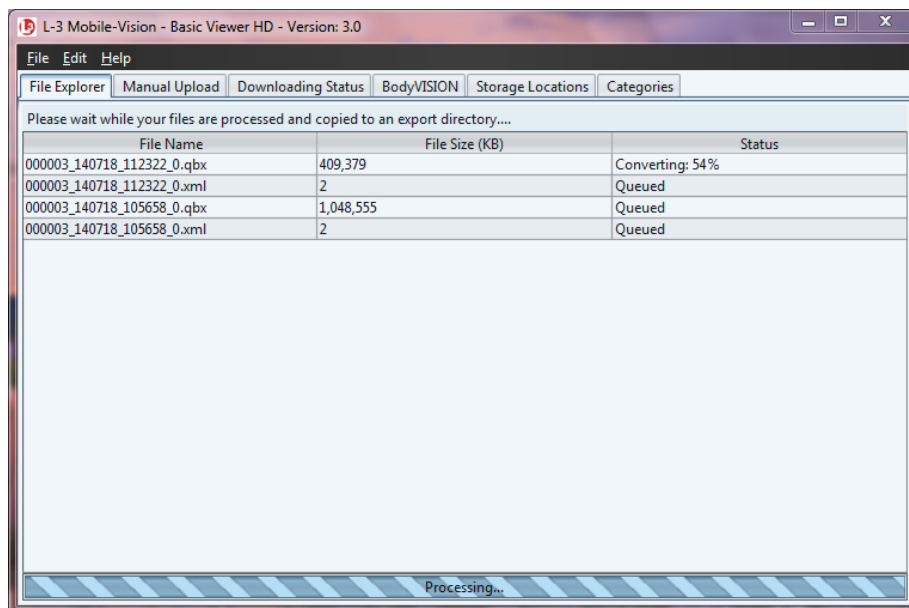
- 8 Navigate to the disk drive location where you wish to save your MP4 file(s).
- 9 Click **Open**.  
⇒ If the selected disk drive location is empty, the system begins copying the video files to that drive. Skip to step 11.  
⇒ If the selected disk drive location is *not* empty, the following warning message displays.



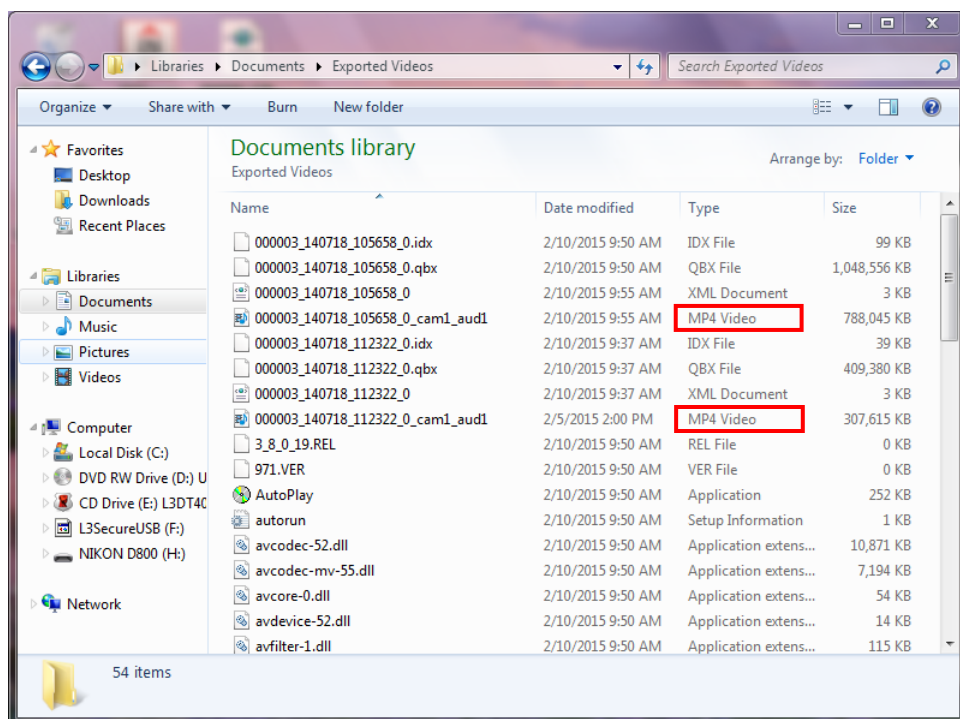
If you select **Yes**, the system will overwrite any files that have the same name. Other files will remain intact.

- 10 Click **Yes**. The system begins copying the video files to the selected disk drive location.

You can monitor the conversion's progress by viewing the values in the *Status* column (i.e., *Queued*, *Converting*, or *Complete*).



When the conversion is complete, your videos will display in Windows Explorer.

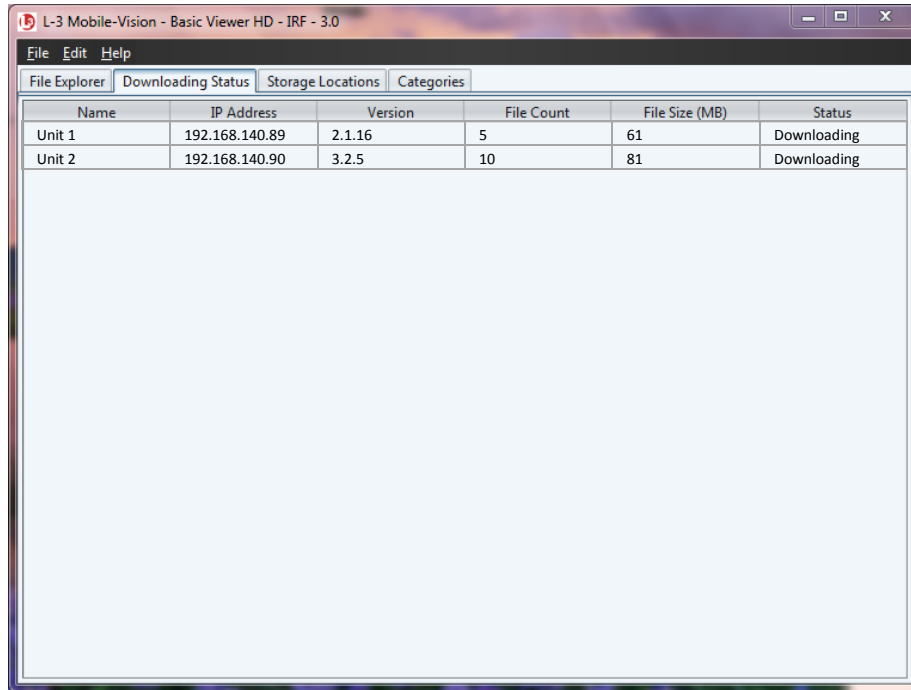


**11** Click the  in the upper right corner of the Windows screen to close it.

## Viewing a DVR's Downloading Status

This section describes how to view the status of any DVR-to-Basic Viewer transmissions that are currently in progress.

⇒ Click the **Downloading Status** tab. If there are any transmissions in progress, they will display on this screen.




The columns on this screen are described below.

| Downloading Status |  |
|--------------------|--|
| Column             | Description  |
| Name               | The name of the DVR that is downloading.   |
| IP Address         | The IP Address for the DVR that is downloading. An IP Address is a numerical label that is required in order for the device to communicate with Basic Viewer.  |
| Version            | The firmware version number that is installed on the DVR that is downloading.  |
| File Count         | The number of video files included in this download.   |
| File Size (MB)     | The total size of this download, in megabytes.   |
| Status             | The current status of this download: <ul style="list-style-type: none"> <li>▪ <i>Idle</i>. Download is not currently in progress.</li> <li>▪ <i>Downloading</i>. Download is currently in progress.</li> </ul> |

## Maintaining Video Categories

Every video has a category assigned to it. Category assignments occur in one of two ways:

- Automatically by the system* (see “System-Assigned Video Categories” below).
- Manually by the Flashback user*. This occurs on the DVR monitor after stopping a video. Once you press the  button, you have five seconds to scroll through the on-screen video categories. Once five seconds has elapsed, the system assigns the displayed category to your video.

This section describes how to update, import, and/or export video categories.

For more information, see:

- System-Assigned Video Categories, below
- Renaming a Video Category, next page
- Enabling/Disabling a Category, page 27
- Importing Video Categories, page 27
- Exporting Video Categories, page 28.


---

### System-Assigned Video Categories

The following categories are assigned automatically by the system:

| Category      | Description  |
|---------------|--|
| Interrupt     | A recording session was interrupted because the SD card (Flashback3/Flashback HD) or CF card (Flashback1/Flashback2) was full.   |
| Background    | A recording session occurred when the Background Mode option was set to ON. When Background Mode is ON, it means that the DVR records continuously whenever the DVR is on. |
| Power Failure | A recording session was interrupted after a power failure occurred.  |
| Body Worn     | <i>Does not apply to Basic Viewer HD IR Forwarder.</i>   |

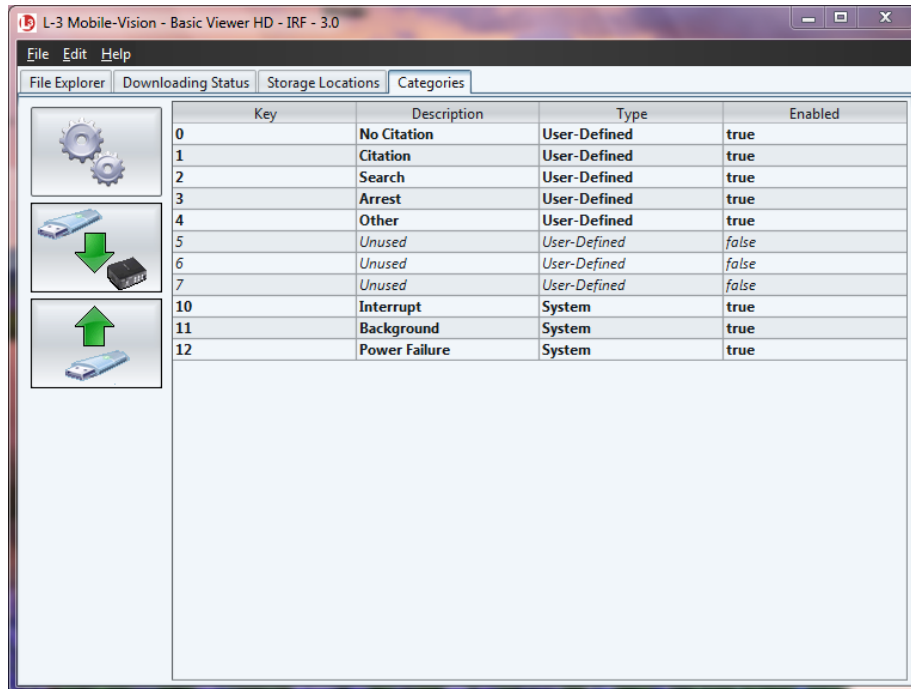
## Renaming a Video Category

This section describes how to change the name of a user-defined video category. These are the categories that display on your Flashback monitor after you press the  button while a video is in progress.

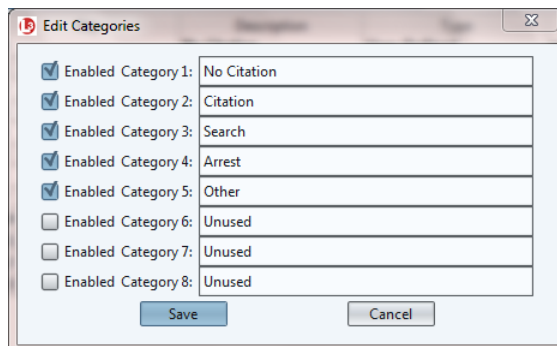
Basic Viewer comes preloaded with the following default categories:

- No Citation
- Citation
- Search
- Arrest
- Other 1 – 4

- 1 Click the **Categories** tab.



- 2 Click the “Edit Categories” icon. The Edit Categories popup displays.

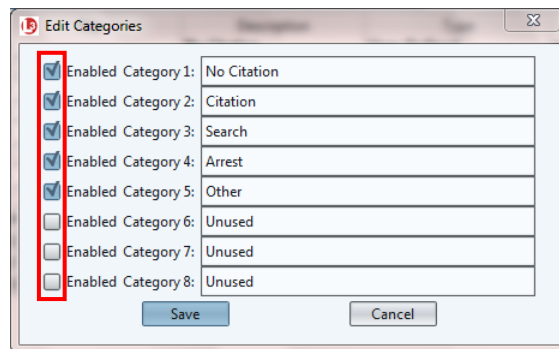


- 3 Enter your new category names in the appropriate fields.
- 4 Click **Save**.

### Enabling/Disabling a Category

This section describes how to enable or disable a specified video category. If a category is *enabled*, interview room detectives will be able to assign that category to a video. If a category is *disabled*, interview room detectives will *not* be able to assign that category to a video.

- 1 Click the **Categories** tab, as pictured on the previous page.
- 2 Click the “Edit Categories” icon. The Edit Categories popup displays.



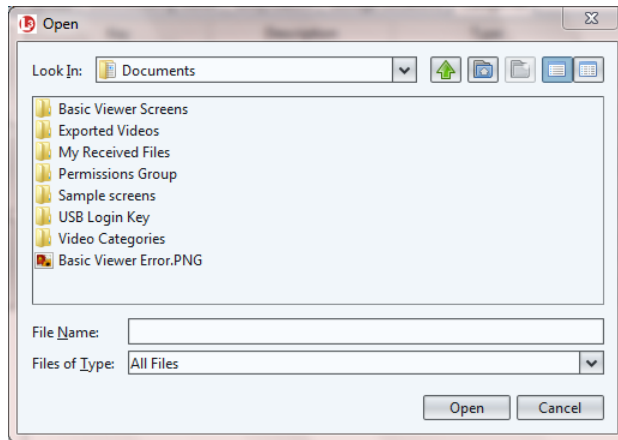
- 3 To *enable* a category, select the checkbox to the left of that category.  
– OR –  
To *disable* a category, deselect the checkbox to the left of that category.
- 4 Click **Save**.

### Importing Video Categories

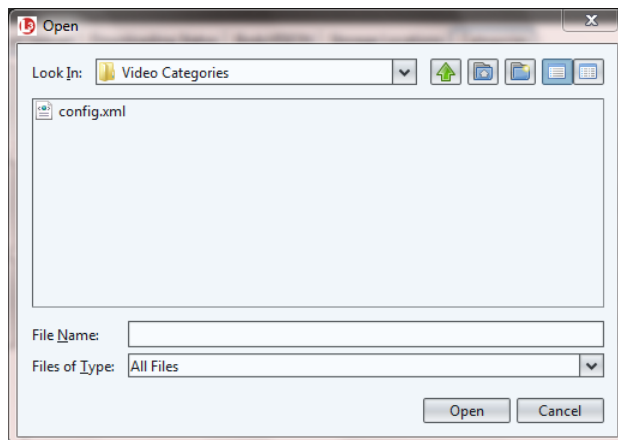
This section describes how to import video categories from a config.xml file that was previously exported from another PC or DVR. This saves you the trouble of manually entering your agency’s custom video categories.

- 1 Insert the USB drive that contains the config.xml file into a USB port on your PC.
- 2 Click the **Categories** tab, as pictured on the previous page.
- 3 Click the “Import from USB” icon. The Open popup displays.





- 4 Navigate to your USB drive.



- 5 Click on the **config.xml** file to highlight it.
- 6 Click **Open**. The system automatically copies the new video categories to Basic Viewer.

---

### Exporting Video Categories

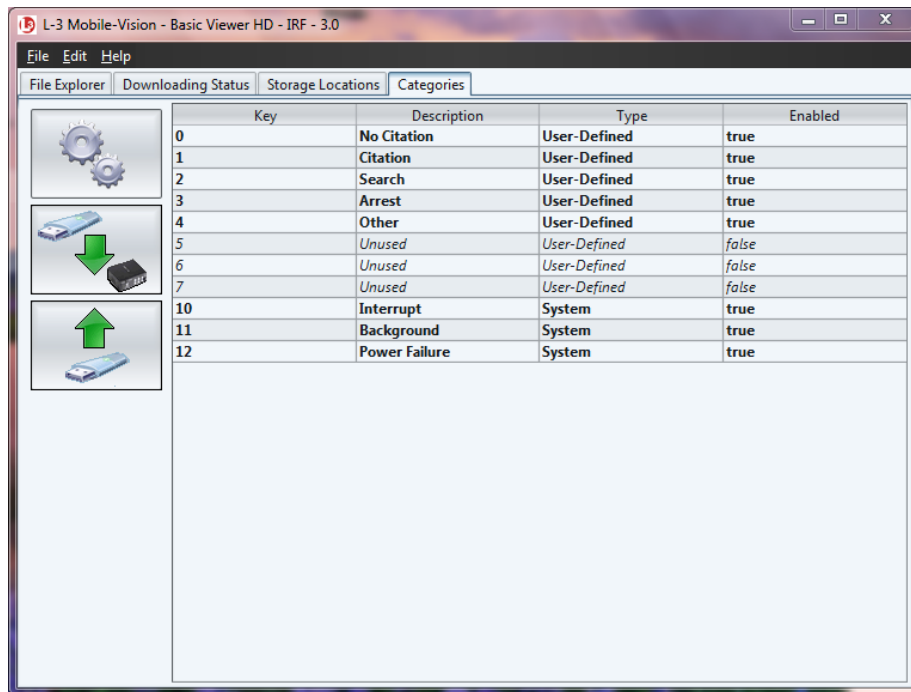
This section describes how to export video categories from Basic Viewer to a USB drive or other external location. After you do so, you or another user can copy those categories to:

- ❑ Other Basic Viewer PCs, as described in the previous section, “Importing Video Categories,” or
- ❑ In-car DVRs, as described in “Copying the config.xml File from a USB Drive to Your DVR” in your Flashback User’s Guide. To download a list of product documentation, copy the following URL into your browser:  
[s6.parature.com/FileManagement/Download/897fb523d5f74e4683825050125dda6f](http://s6.parature.com/FileManagement/Download/897fb523d5f74e4683825050125dda6f)

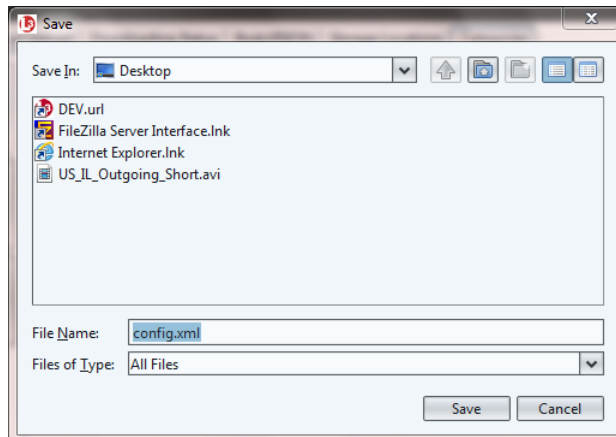
- 1 Insert a USB drive into a USB port on your PC.



2 Click the **Categories** tab.

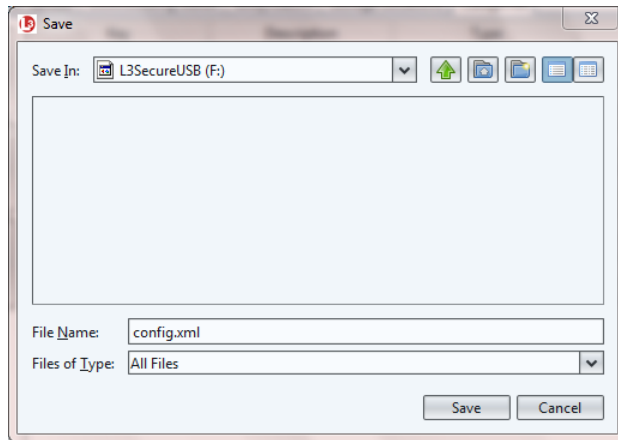


3 Click the “Export to USB” icon. The Save popup displays.



4 Navigate to your USB drive.

*(Continued)*

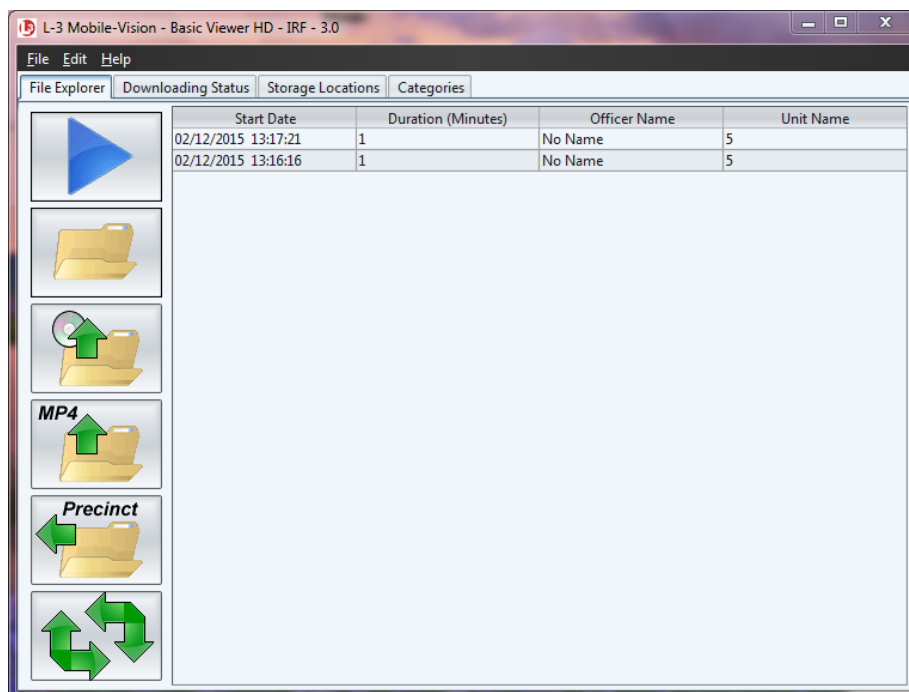


- 5 Click **Save**. The system copies the config.xml file to your USB drive.

## Transmitting Video to a Remote Precinct

This section describes how to transmit selected videos to a remote precinct server. To perform this procedure, you must first create a record for the remote server you wish to connect with, as described in “Adding a Remote Precinct” on page 3.

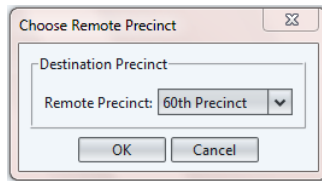
- 1 Make sure the **File Explorer** tab is selected.



- 2 Click the “Refresh” button to update the file list.
- 3 Click on the video you wish to transmit. To select more than one video, hold the **Ctrl** key *down* while you click on each record.



- 4 Click the “Precinct” icon.

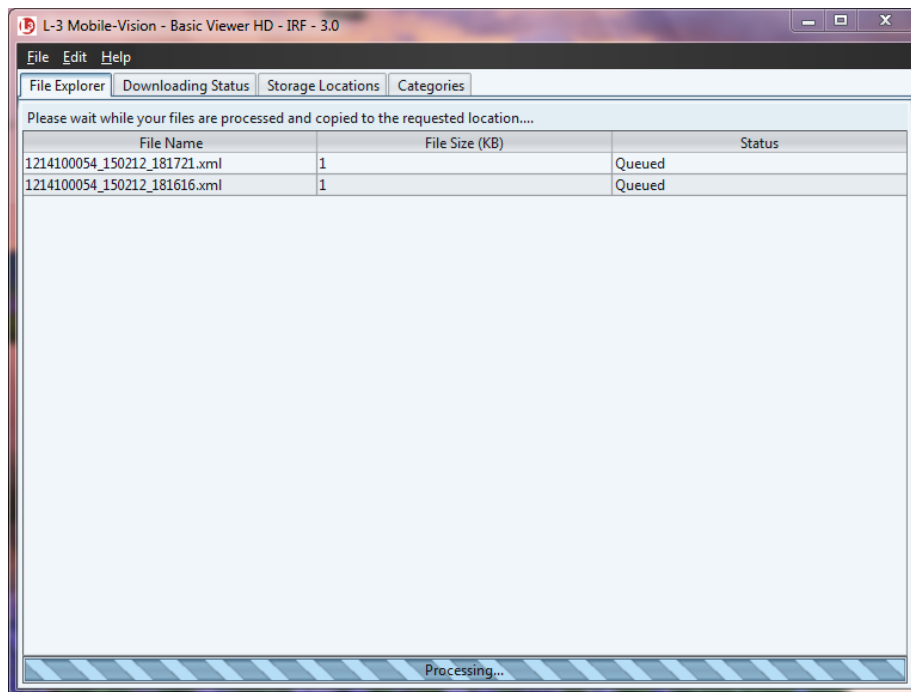


- 5 If the precinct you wish to transmit to displays on-screen, proceed to the next step.

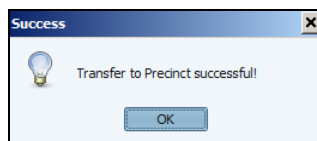
– OR –

If the precinct you wish to transmit to does *not* display on-screen, select the correct precinct from the drop-down list.

- 6 Click **OK**. The system attempts to connect to the remote precinct.



If there is a connectivity issue, you will be prompted with an error message. Otherwise the system will begin transferring your videos. When the file transfer is complete, a confirmation message will display.



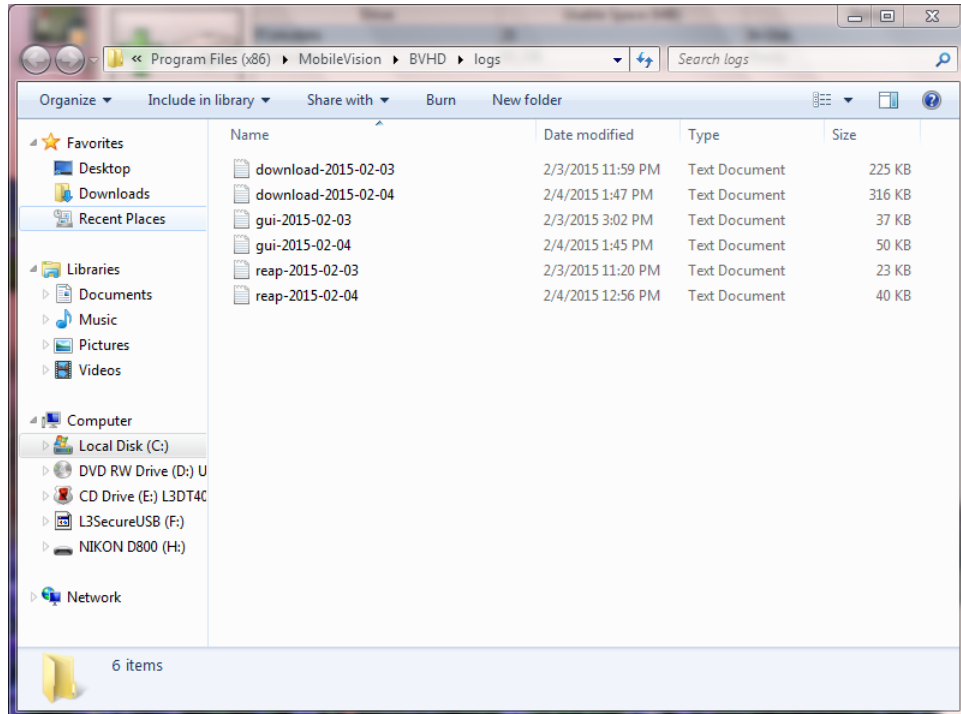
- 7 Click **OK**.


---

## Displaying the Logs Directory

Occasionally, your L-3 Mobile-Vision Technical Support Engineer may ask for information in your Basic Viewer logs in order to troubleshoot a problem. This section describes how to display those logs.

- 1 Go to the menubar at the top of the page and select **File**→ **Open Logs Dir**. The Logs directory displays.



- 2 Double-click on the file you wish to view, as instructed by your Technical Support Engineer.
- 3 When you're finished, click the  in the upper right corner of each Windows screen.

---

## Burning DVDs

To burn a video DVD for backup or evidence purposes, follow these steps.

- 1 Make sure you have commercial DVD burning software installed on your PC, such as Roxio Creator.
- 2 Export the video(s) to your PC, as described in “Exporting Videos” on page 18.
- 3 Use your PC’s DVD burner to burn the selected videos to disc.

---

## Contact Information

**Phone:** 800-336-8475; Fax: 973-316-9509

**Email:** [service.MVI@L-3Com.com](mailto:service.MVI@L-3Com.com)

**Address:** L-3 Mobile-Vision  
400 Commons Way, Suite F  
Rockaway, NJ 07866

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